

Operational Update:

16th June 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status					
<p>Key points: R&D Operations experienced a short congestion for a couple of hours during nightshift due to hoist driver shortage in the Empty yard. There is limited flexibility around VBS bookings today.</p> <p>Moana Chief has been delayed in LYT and TRG - her current ETA is 0500 hrs on Sunday this week (but may be delayed further).</p> <p>Sharing an interesting article from <i>gCaptain</i> on the container shortage situation affecting the ports of Yantian, Shekou and Nansha. This is amplified by ships omitting those Chinese ports that need empties.</p>					
Marine Services					
All shifts covered. Pilot times may alter, but generally running to schedule.					
Container terminal vessels at anchor -					
None					
Container Terminal Operations					
<p>Berth windows and vessel schedules – Some Liner berth windows have been phased back since mid-May but due to delays at other Ports and existing congestion it is not always possible to adhere to them. This is not an easy process for all stakeholders, as we are working in an environment where the supply chain is disrupted globally.</p> <p>For the week ending Sunday 13th June the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 1.6 days and when comparing updated vessel ETA to ABT was 1.5 days. The last 4-week average to 13th June has been 4.33 days and 2.78 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Bomar Spring 119A’ (CAP), ‘Seasmile 038S’ (NZS), ‘Kalliroe 012S’ (BAE) • Berthing 18 June: ‘NYK Furano 074S’ (NEASIA) • Berthing 20 June: ‘Moana Chief 4303’ (PACCOS), ‘Conti Cordoba 121S’ (PANZ) <p>We will keep the website updated with the most current information.</p>					
Labour supply – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.					
Yard Capacity – As of today, the main terminal is approx. 103% utilised and Automation yard at 58%. Please note that the average container dwell times at the terminal for June is currently 2.7 days for Imports and 5.8 days for exports.					
Link/On-dock Empty Container Depot – Link facility is at approx. 92% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.					

<p>Road Services – Between Monday and Wednesday we delivered out a combined total of 1,224 import containers via road and 253 via rail. Average truck turn times didn't exceed 44 minutes.</p> <p>R&D operations today are running well with limited flexibility around VBS bookings. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Receipt approvals please apply through Customer Service Team.</p>	
Productivity – still lower than normal.	
Rail Services – experiencing some staff shortages affecting services from time to time	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are at 95% utilisation today and expected to increase to 100% remainder of the week. Captain Cook, Marsden, Bledisloe yard and the CHF are currently at 90% utilisation and expected to increase to 100% remainder of this week with 4 PCC vessels this week.	
Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
Other - Jellicoe Wharf temporary roadway diversion in place until 23 rd June – take care through this area.	
COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 18th June 2021.