

Operational Update:

11th June 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Yard utilisation remains high – as of this morning the main yard is 103% and automation yard is 42% utilised.</p> <p>We experienced delays at Automated lanes last night due to IT system issues that affected Fergusson North. As a result of the delay, average truck turn times have been pushed to 67 minutes across both manual and automated grids.</p> <p>Looking ahead to the weekend, there are plenty of VBS bookings in the pool for Saturday and Sunday off peak times. Majority of VBS booking for Monday peak times have been picked up. Please monitor the pool for relists or alternatively book for off peak hours.</p> <p>Sharing further update from gCaptain on the situation at China's ports that are getting congested as a result of delays at Yantian port.</p> <p>Also sharing an insightful video "Why there are now so many shortages (It's not COVID)". We hope these insights are of interest and benefit to the wider understanding of supply chain challenges around the World and how they can affect NZ.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows are being phased back in between now and August. This is not an easy process, as we are working in an environment where supply chain is disrupted globally. We are continuing to work closely with Lines as we try to restore berth windows.</p> <p>For the week ending Sunday 6th June the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 3.2 days and when comparing updated vessel ETA to ABT was 3 days. The last 4-week average to 6th June has been 5.6 days and 3.5 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'London Express 114S' (PANZ) & 'Hansa Offenburg 2109' (ANL TTZ) • Berthing 11 June: 'Moana Chief 4301' (PACCOS) • Berthing 12-13 June: 'Kota Lestari LES149' (CNS), 'Seasmile 038S' (NZS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.		
Yard Capacity – As of today, the main terminal is approx. 103% utilised and Automation yard at 42%. Please note that the average container dwell times at the terminal (in May) was 2.3 days for imports and 6.3 days for exports. For June we are tracking at 2.7 days for Imports and 6 days for exports.		

Link/On-dock Empty Container Depot – Link facility is at approx. 68% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. We have some very large empty container evacuation plans in place for Lines over the next several weeks. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – on Wednesday and Thursday we delivered out a combined total of 1,324 import containers via road and 233 import containers via rail. R&D operations today are heavy. There is some flexibility around VBS bookings during the day shift. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	
Rail Services – no issues at Rail	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are at 100% utilisation today and will be throughout the week. Jellicoe and Freyberg container and breakbulk yards are currently at 90%-100% utilisation. Captain Cook, Marsden, Bledisloe yard and the CHF are currently at 100% utilisation with 5 PCC vessels this week.	
Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
Other - Jellicoe Wharf temporary roadway diversion in place until 11 th June – take care through this area. COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 14th June 2021.