

Operational Update:

2nd June 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status					
<p>Key points: As of this morning yard utilisation is sitting at 116%. Yard congestion is causing delays to R&D operations as straddles have to perform extra moves and take longer to deliver containers to trucks.</p> <p>In addition, we are seeing heavy demand for container pick up / drop off for the manual yard. VBS bookings are released based on the usage of 20 lanes. When bookings are predominately based on containers for one side – either manual or automation - this can cause congestion across those 10 lanes for that area.</p> <p>POAL operating hours for Queens Birthday weekend can be found here.</p>					
Marine Services					
All shifts covered. Pilot times may alter, but generally running to schedule.					
Container terminal vessels at anchor -					
None					
Container Terminal Operations					
<p>Berth windows and vessel schedules – Berth windows are being phased back in between now and August. This is not an easy process, as we are working in an environment where supply chain is disrupted globally. We are continuing to work closely with Lines as we try to restore berth windows.</p> <p>For the week ending Sunday 30th May the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 7 days and when comparing updated vessel ETA to ABT was 4.5 days. The last 4-week average to 30th May has been 5.7 days and 3.8 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Maersk Nadi 119W’ (SIRIUS) & ‘Bellavia 347SB’ (CNS) • Berthing 3 July: ‘Moana Chief 4299’ (PACCOS) • Berthing 4 July: ‘Antwerp Bridge 195’ (NZS) <p>We will keep the website updated with the most current information.</p>					
Labour supply – Training and domestic recruitment is going well. International recruitment is on hold.					
Yard Capacity – As of today, the main terminal is approx. 116% utilised and Automation yard at 51%. Please note that the average container dwell times at the terminal (month to date) is 2.2 days for imports and 6.3 days for exports. The terminal is also suffering with a high number of long dwelling transshipment containers for connecting to vessels at Multi-cargo which have been delayed for a number of factors.					
Link/Ondock Empty Container Depot – Link facility is at approx. 68% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.					

<p>Road Services – between Monday and Tuesday we delivered out 1,217 import containers via road and 227 import containers via rail. Due to the yard congestion truck turn times have been higher than usual averaging between 60 to 68 minutes.</p> <p>Today's R&S operations are heavy. No flexibility around VBS bookings for dayshift. As usual, we will be assisting with VBS for fully cleared import DG, active reefers and export cut offs.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>	
Productivity – still lower than normal.	
Rail Services – no issues at Rail this week.	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are at 90% utilisation today and will be until midweek. Jellicoe and Freyberg container and breakbulk yards are currently at 90%.</p> <p>Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 100% utilisation with 5 PCC vessels this week.</p>	
<p>Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week and into the weekend. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.</p>	
<p>Other - Jellicoe Wharf temporary roadway diversion in place – take care through this area.</p> <p>COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 4th June 2021.