

Operational Update:

21st May 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Terminal yard capacity throughout the week has tracked at between 85 and 114% in the manual terminal; 25-45% in Automation and 65-85% in the empty yard. Fergusson R&D operations are running well today. VBS bookings available in the pool for today and most of the weekend.</p> <p>Friendly reminder that Fergusson R&D will be closed tomorrow, Saturday 22 May, during the off-peak time from 0200hrs to 0700hrs for post pavement remediation straddle testing. This testing is part of a wider Automation program of work prior to Full Terminal Roll out.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'OOCL Busan 438S' (CNS): arrived 08/05 berthing 23/05		
'Kota Lembah LEM191' (NZS): arrived 17/05 berthing 24/05		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows are being phased back in between now and August. This will not be easy, as we are working in an environment where supply chain is disrupted globally. We will work closely with Lines as we try to restore berth windows.</p> <p>For the week ending Sunday 16th May the average berthing delay time between Lines scheduled arrival and actual berthing time (ABT) was 7.8 days and when comparing updated vessel ETA to ABT was 5.2 days. The last 4-week average to 16th May has been 6.2 days and 4.3 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'MSC Alabama KE118A' (KEX) & 'Moana Chief 4095' (PACCOS) • Alongside and due to start operations: 'Neokastro 082S' (NEASIA) • Berthing 21 May: 'Dynamogracht 2107' (RTW) • Berthing 23 May: 'OOCL Busan 438S' (CNS) • Berthing 24 May: 'Kota Lembah LEM191' (NZS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well. International recruitment is on hold.		
Yard Capacity – As of today, the main terminal is approx. 82% utilised and Automation yard at 25%. Please note that the average container dwell times at the terminal, (month to date) is 2.2 days for imports and 6.9 days for exports.		
Link/Ondock Empty Container Depot – Link facility is at approx. 73% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		

<p>Road Services – overall, between Wednesday and Thursday we delivered out 1259 import containers via road and 323 import containers via rail. Average truck turn times have not exceeded 53 minutes across both grids.</p> <p>Today R&D operations today are running well. There is flexibility around VBS bookings for Friday. As usual, we will be assisting with VBS for fully cleared import DG & active reefers.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p> <p>Looking ahead to the weekend, there are VBS bookings available in the pool for Saturday and Sunday. Monday day shift bookings have been picked up all the way through to 1300hrs.</p>	
<p>Productivity – still lower than normal.</p>	
<p>Rail Services – delays to rail services over the weekend has resulted in some backlog but should be cleared over the next 24 hours</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are at 100% utilisation today. Jellicoe and Freyberg container and breakbulk yards are currently at 100%. All ‘Cape Citius’ import cargo needs to be removed as soon as possible today please. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 100% utilisation with 5 PCC vessels in this week.</p>	
<p>Road Services – Container and Breakbulk R&D is still extremely busy; we expect this to continue throughout this weekend. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.</p>	
<p>Other - Jellicoe Wharf temporary roadway diversion in place – take care when driving through this area. COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 24th May 2021.