

Operational Update: Level 1

17th May 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
Key points: Weekend operations run well. No delays at Fergusson R&D with weekend average truck turn times not exceeding 26 minutes.		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'MSC Alabama KE118A' (KEX): arrived 12/05 berthing 20/05 'OOCL Busan 438S' (CNS): arrived 08/05 berthing 23/05		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows are being phased back in between now and August. This will not be easy, as we are working in an environment where supply chain is disrupted globally. We will work closely with Lines as we try to restore berth windows.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Tianjin Bridge 151' (NZS) & 'NYK Futago 076S' (NEASIA) • Berthing 18 May: 'GH Zonda FC115A' (CAP) • Berthing 20 May: 'MSC Alabama KE118A' (KEX) & 'Moana Chief 4095' (PACCOS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment continuing to go well. We are talking to immigration officials about what we need to do to resume international recruitment.		
Yard Capacity – As of today, the main terminal is approx. 93% utilised and Automation yard at 48%.		
Link/Ondock Empty Container Depot – Link facility is at approx. 69% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		
<p>Road Services – Between Friday and Sunday we delivered 970 import containers via road with 467 containers uplifted on Friday. 188 import containers were delivered via rail. Truck turn times have averaged between 48 minutes (Friday) and 26 minutes (Sunday) across both grids.</p> <p>Today R&D operations are running well today. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p>		
Productivity – still lower than normal.		
Rail Services – delays to rail services over the weekend has resulted in some backlog but should be cleared over the next 24 hours		
Other –		

Multi-Cargo Operations

Berth and Yard Capacity – Container/Bulk berths are at 100% utilisation today. Jellicoe and Freyberg container and breakbulk yards are currently at 100%. All Trinidad Trader import cargo needs to be removed as soon as possible today please. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 80% utilisation but will be back up to 100% going forward this week.

Road Services – Container and Breakbulk R&D is still extremely busy, we expect this to continue throughout this weekend. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging area.

Other - Jellicoe Wharf temporary roadway diversion in place – take care when driving through this area.

COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 18th May 2021.