

Operational Update: Level 1

14th May 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: It has been a challenging week this week after the delays we suffered last weekend. Volume demand remains very strong all round, import laden, including transshipment volume and export empty dominant.</p> <p>Truck turns for the last 7 days have averaged 41 minutes across both grids, but this was the result of the weekend challenges and it has improved over the last few days. Import dwell time for the month to date is averaging 2.2 days. April was 2.6 days. Export dwell time for the month to date is averaging 6.9 days, April was 6.4. – export empties are clogging us up and lower terminal productivity is compounding this challenge.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
<p>'MSC Alabama KE118A' (KEX): arrived 12/05 berthing 20/05 'NYK Futago 076S' (NEASIA): arrived 14/05 berthing 17/05 'OOCL Busan 438S' (CNS): arrived 08/05 berthing 23/05 'Tianjin Bridge 151' (NZS): arrived 09/05 berthing 15/05</p>		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended, with a phased reinstatement planned between May and August for selected few services. With the constant change to vessel arrival schedules, delays elsewhere and ongoing congestion at the Terminal then we are <u>all</u> continuing to work in a very dynamic environment.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Hansa Offenburg 2107' (ANZ TTZ) & 'Bellavia 347S' (CNS) • Berthing 15 May: 'Tianjin Bridge 151' (NZS) • Berthing 17 May: 'NYK Futago 076S' (NEASIA) • Berthing 18 May: 'GH Zonda FC115A' (CAP) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is ongoing. International recruitment has hit a roadblock. We successfully recruited four overseas crane drivers and they are now in operations however the 5 th candidate's Visa is now in question with Immigration as well as another 4 overseas crane drivers identified to give us some additional operational resilience, which is now under threat. We continue to work with authorities to understand what has changed.		
Yard Capacity – As of today, the main terminal is approx. 82% utilised and Automation yard at 33%.		
Link/Ondock Empty Container Depot – Link facility is at approx. 75% utilisation. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		

<p>Road Services – overall, between Wednesday and Thursday we delivered out 922 import containers via road and 197 import containers via rail. Average truck turn times have not exceeded 30 minutes across both grids.</p> <p>Today R&D operations today are running well. We will be assisting with VBS for fully cleared import DG & active reefers.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p> <p>Looking ahead to the weekend, there are VBS bookings still available for Friday evening into early Saturday morning. On Saturday there are bookings available for the afternoon and evening as well as for Sunday early morning. Small number of VBS bookings available during the dayshift, Sunday evening and early Monday morning. Monday day shift bookings all gone. Please monitor VBS pool for relists.</p>	
<p>Productivity – still operating at lower than normal productivity levels.</p>	
<p>Rail Services – delays to rail services over the weekend has resulted in some backlog but should be cleared over the next 24 hours</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are at 100% utilisation today. Jellicoe and Freyberg container and breakbulk yards are currently at 100%. All ‘Trinidad Trader’ import cargo needs to be removed from wharf within free period, this is critical please from a capacity perspective. ‘Cape Citius’ @ Bledisloe (B3) – Lines have increased export volumes again on this visit also and receivals have commenced – this along with a large container discharge will limit PCC/Ro-Ro vessel discharge space on Bledisloe Wharf next week. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 40% utilisation but will be back up to 100% from early next week. We expect yard congestion thereafter.</p>	
<p>Road Services – Container and Breakbulk R&D are still extremely busy, we expect this to continue throughout this weekend. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.</p>	
<p>Other - Jellicoe Wharf temporary roadway diversion in place – take care when driving through this area.</p> <p>COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 17th May 2021.