

# Operational Update: Level 1

12<sup>th</sup> May 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<b>Key points:</b> Yard utilisation has improved over the last couple of days and as of this morning the yard was at 88% utilisations.		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
'Hansa Offenburg 2107' (ANZ TTZ): arrived 07/05 berthing 14/05 'OOCL Busan 438S' (CNS): arrived 08/05 berthing 22/05 'Tianjin Bridge 151' (NZS): arrived 04/05 berthing 14/05		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended, with a phased reinstatement planned between May and August for selected few services. With the constant change to vessel arrival schedules, delays elsewhere and ongoing congestion at the Terminal then we are <u>all</u> continuing to work in a very dynamic environment.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> 'Nefeli 2105' (ANL TTZ) &amp; 'Bellavia 347S' (CNS)</li> <li>• <b>Berthing 13 May:</b> 'Moana Chief 4293' (PACCOS)</li> <li>• <b>Berthing 14 May:</b> 'Tianjin Bridge 151' (NZS) &amp; 'Hansa Offenburg 2107' (ANZ TTZ)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<p><b>Labour supply</b> – Training and domestic recruitment is going well, but international recruitment has hit a roadblock. We successfully recruited four overseas crane drivers and they are now in operations however the 5<sup>th</sup> candidate's Visa is now in question with Immigration as well as another 4 overseas crane drivers identified to give us some additional operational resilience, which is now under threat. We continue to work with authorities to understand what has changed.</p>		
<p><b>Yard Capacity</b> – As of today, the main terminal is approx. 88% utilised and Automation yard at 34%.</p>		
<p><b>Link/Ondock Empty Container Depot</b> – Link facility is at approx. 69% utilisation. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>		
<p><b>Road Services</b> – overall, between Monday and Tuesday we delivered out 985 import containers via road and 220 import containers via rail. Average truck turn times of 55 minutes across both grids, reflect busy R&amp;D operations after a challenging.</p> <p>Today R&amp;D operations today are running well. We will be assisting with VBS for fully cleared import DG, active reefers and export cut off.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>		
<p><b>Productivity</b> – still operating at lower than normal productivity levels.</p>		

<b>Rail Services</b> – delays to rail services over the weekend has resulted in some backlog but should be cleared over the next 24 hours	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths are at 100% utilisation today. Jellicoe and Freyberg container and breakbulk yards are currently at 100%. ‘Trinidad Trader’ due to complete tonight. All import cargo needs to be removed from wharf within free period. ‘Cape Citius’ at Bledisloe (B3) – Lines have requested export ops on this visit also and receivals have commenced – this along with a large container discharge will limit PCC/Ro-Ro vessel discharge space on Bled’ Wharf next week. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are at 70% utilisation and will continue to be for the rest of this week.	
<b>Road Services</b> – Container and Breakbulk R&D is extremely busy and congested today, we expect this to continue throughout this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging area.	
<b>Other</b> - Jellicoe Wharf temporary roadway diversion in place – take care when driving through this area.  COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Friday 14<sup>th</sup> May 2021.