

# Operational Update: Level 1

23<sup>rd</sup> April 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> Terminal yard utilisation as of this morning was sitting at approx. 69%. This puts us in a great position ahead of a long weekend. We request that the industry and wider supply chain community continue to make efforts to maximise the collection of import containers from the Terminal during this long weekend period. We are operating 24/7 and have the capacity to deliver import containers from the Terminal on ANZAC day as well as Monday 26<sup>th</sup> April. POAL operating hours during ANZAC weekend can be found <a href="#">here</a>.</p> <p>There are still VBS booking available across the ANZAC weekend:</p> <ul style="list-style-type: none"> <li>• Saturday – some slots available up until the early hours of the morning. No slots left for the morning &amp; up until 1500 hours, but plenty bookings for the late afternoon and the night shift;</li> <li>• Sunday – no bookings available for the morning &amp; up until midday. Plenty of bookings in the pool from afternoon onwards;</li> <li>• Monday – plenty of booking in the pool across the entire day;</li> <li>• Tuesday – bookings for morning and early afternoon have been picked up.</li> </ul> <p>We share an <a href="#">article</a> from <b>gCaptain</b> about a knock-on effects of the blockage of the Suez Canal and its lasting impact on the North Europe supply chains.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
'Maine Trader 029' (NZS): arrived 20/04 berthing 30/04		
'Northern Diamond KE111A' (KEX): arrived 17/04 berthing 25/04		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows still suspended, with a phased reinstatement planned between May and August. The details of this plan are still being discussed with Lines, as we look to ensure we can provide windows but also manage the ongoing demand of vessels if any become delayed at other ports.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> 'CSL Atlantic 733' (NZS)</li> <li>• <b>Alongside starting, due to start operations:</b> 'Seaspan Hamburg 107S' (PANZ)</li> <li>• <b>Berthing 25 April:</b> 'Northern Diamond KE111A' (KEX) &amp; 'Hansa Bitburg 2105' (ANZ TTZ)</li> <li>• <b>Berthing 25 April:</b> 'Navious Miami 158S' (NEASIA)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<b>Labour supply</b> – Training and domestic recruitment is going well, but international recruitment has hit a roadblock. We successfully recruited four overseas crane drivers, but the fifth recruit decided not to proceed with the move. We found a replacement candidate but had to resubmit the application for the new person and have just been advised it has been declined – even though five candidates were previously approved with the exact same application. We were hoping to employ another four overseas crane		

drivers to give us some additional operational resilience, but this is now under threat. We are working with authorities to understand what has changed.	
<b>Yard Capacity</b> – As of today, the main terminal is approx. 69% utilised and Automation yard at 53%.	
<b>Link/Ondock Empty Container Depot</b> – Link facility is at approx. 84% utilisation. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<b>Road Services</b> – between Wednesday and Thursday this week, we have delivered out just under 1,160 via road and 200 via rail. Over the last 2 days the average truck turn times have not exceeded 31 mins across both manual and automated grids.  Today R&D operations are running well today. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receipt approvals please apply through Customer Service Team	
<b>Productivity</b> – still operating at lower than normal productivity levels.	
<b>Rail Services</b> – working well	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – PCC berths and Container/Bulk berths are at 100% utilisation today, this will ease over the weekend before increasing again mid next week. Jellicoe and Freyberg container and breakbulk yards are currently at 80% and are expected to increase to 100% over the next three days. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are at around 100% utilisation after 4 PCC vessels this week.	
<b>Road Services</b> – Container and Breakbulk R&D will continue to be steady for both receipts and deliveries. Vehicle Transporters remain extremely busy for the foreseeable future – Transporters are encouraged to communicate with Multi Cargo Ops for staging area/s. Bulk R&D expected to increase over next fortnight with increased movements through the port.	
<b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Tuesday 27<sup>th</sup> April 2021.