

Operational Update: Level 1

6th April 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Since the last update on 31 March, we have delivered out 2,534 import containers - 2,082 containers were delivered via road and 452 containers via rail.</p> <p>Thank you to the efforts of the carriers who worked during Easter weekend, we have managed to keep yard utilisation under 100%. This morning yard utilisation is sitting at 93% in the main yard and 62% in the automated yard.</p> <p>We ask that transport companies continue to utilise off peak hours to collect imports and drop off export containers. Please arrange timely pre-clearances and discuss options for deliveries outside normal business hours as this will assist us with maintaining the yard utilisation below 100% through the upcoming long weekend. We appreciate every effort made to assist us in achieving workable yard capacity.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'Seasmile 037S' (NZS): arrived 28/03 berthing 12/04		
'Kota Lestari LES135' (NZS): arrived 05/04 berthing 08/04		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue through April as it is dependent upon the additional labour capacity we can bring into the operation. We are continuing to work on how we can phase in the berth windows as we build capacity whilst also managing changing vessel schedules.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Sagita KE108A' (KEX) & 'Hansa Offenburg 2105' (ANZ TTZ) • Berthing 8 April: 'NYK Furano 073S' (NEASIA), 'Moana Chief 4283' (PACCOS) & 'Nordmargherita 025S' <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Training and recruitment is ongoing as planned. Vaccination programs are continuing. We are still exposed to labour sign offs at various shift times as every business has to contend with. By building labour capacity will minimise these operational impacts. This work is ongoing.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 93% utilised and Automation yard at 62%.</p>		
<p>Link/Ondock Empty Container Depot – Link facility is at approx. 63% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receivals based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>		
<p>Road Services – Thursday 1 April was a busy day for Fergusson R&D with 538 imports getting uplifted prior to a long weekend. Average truck turn times have peaked at 54 minutes which can be attributed to a high yard capacity which was sitting at approx.</p>		

90%. From Friday 2 April we have seen a reduced number of truck visits with an average of 229 units uplifted per day and average truck turn times not exceeding 24 minutes. Today R&D operations are running well. There is limited flexibility around VBS bookings. For the next couple of days, we will be assisting with VBS for fully cleared import DG, reefers and export cut offs. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Captain Cook, Bledisloe, Jellicoe and Freyberg berths are at 50% utilisation. Container and breakbulk volumes are currently at 70% with Export bulk product also being received on Freyberg wharf. Export container receivals are currently being accepted for approved vessels only when yard capacity allows – please check with the shipping line to confirm receival dates for upcoming vessels. Multi Cargo are currently receiving for the Capitaine Magellan only. Bledisloe yard and the Car Handling Facility are at 100% utilisation.	
Road Services – Container and Breakbulk R&D will continue to be steady for both receivals and deliveries. Vehicle Transporters remain busy.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 9th April 2021.