

Operational Update: Level 1

22nd March 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points:</p> <p>Sharing a link to an article regarding shortage of new shipping containers that adds to global trade turmoil: Shortage of New Shipping Containers Adds to Global Trade Turmoil. This gives readers an insight into the challenges many of us faced in 2020 with the uncertainty of trade as a consequence of various lockdowns and the surge in consumer demand that has increased in the 2nd half of last year and appears to be continuing. This article is from Bloomberg and posted on gCaptain on 17th March goes to highlight the impact container shortages is having on supply and costs.</p> <p>Vessel operations were affected over the weekend as a consequence of a number of staff sign offs (Stevedoring labour) in skilled roles. In our current constrained labour capacity environment, services are reduced when we experience such situations. We are continuing to build our labour capacity to reduce this risk moving forward and apologise for the ongoing inconvenience.</p> <p>Terminal yard utilisation as of this morning was sitting at approx. 109%. Please expect delays to truck turn times and limitations in our ability to provide any additional VBS slots.</p> <p>Please be aware that our Multi Cargo operations continue to experience significant demand and so please ensure that journeys are planned accordingly factoring in potential delays.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'Kalliroe 010S' (BAE): arrived 20/03 berthing 25/03		
'Kota Lembah LEN189' (NZS): arrived 16/03 berthing 22/03		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue through April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'NYK Futago 075S' (NEASIA) & 'OOCL Busan 424S' (CNS) • Berthing 22 March: 'Kota Lembah LEN189' (NZS) • Berthing 25 March: 'Kalliroe 010S' (BAE) & 'Moana Chief 4279' (PACCOS) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Training and recruitment is ongoing as planned. We are now into vaccination programs for 2nd tier border line stevedores which is having an impact on labour capacity as the process can take upwards of 60-90 minutes. This work is ongoing.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 109% utilised and Automation yard at 27%.</p>		

Link/Ondock Empty Container Depot – Link facility is at approx. 70% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receivals based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – Weekend R&D operations ran reasonably well. Overall, between Friday and Sunday we have delivered out 906 import containers via road and 144 import containers via rail. Friday average truck turn times were 30 minutes, and Saturday and Sunday average truck turn times have not exceeded 18 minutes. R&D Operations are running well today. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Captain Cook, Bledisloe, Jellicoe and Freyberg berths are at 60% utilisation. ‘Liloa II’ has a crane undergoing repairs, which may cause delays for this vessel and any others arriving to Jellicoe JG this week. Container and breakbulk volumes remain very high with yard utilisation still currently at 100%. Export receivals are currently halted except for approved vessels – please check with MC Ops or the shipping line to confirm receival dates for upcoming vessels. Multi Cargo are currently receiving for vessels ‘Capitaine Tasman’ and ‘Soochow’. Bledisloe yard and the Car Handling Facility are at 80% utilisation. Two PCC vessels are undertaking discharge operations today & tomorrow with several more PCC vessels due in this week.	
Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk deliveries remain steady. PCC Transporters are busy.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 24th March 2021.