

Operational Update: Level 1

17th March 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Please note that Multi Cargo wharves remain heavily congested. Due to the continual updates and amendments to ETA/ETD's for vessels and the large amount of cargo currently on the wharf. Receipts are being managed on a case by case basis and will need to be confirmed with the Shipping Lines prior to any cargo being sent to the Port. This applies to cargo coming in via Rail, and Road, as well as tranships from Fergusson vessels.</p> <p>Container terminal operations status quo. Still managing vaccination process of front-line staff. Stevedore refresher training has been undertaken this week regarding new operating processes which has limited some of our capacity. Strong demand with import volumes and export empties continuing to challenge yard capacity and productivity.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'ANL Emora 2103' (ANZ TTZ): arrived 11/03 berthing 18/03		
'NYK Futago 075S' (NEASIA): arrived 16/03 berthing 19/03		
'Kota Lembah LEN189' (NZS): arrived 16/03 berthing 21/03		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue through April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Debussy 103S' (PANZ) & 'MSC Alabama KE106A' (KEX) • Berthing 18 March: 'Moana Chief 4277' (PACCOS), 'ANL Emora 2103' (ANZ TTZ) • Berthing 19 March: 'Seaspan Hannover 110W' (SIRIUS), 'NYK Futago 075S' (NEASIA) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Training and recruitment is ongoing as planned. COVID lockdown has had an impact on staff availability and delays at shift change over times. We are now into vaccination programs for 2nd tier border line stevedores which is having an impact on labour capacity as the process can take upwards of 60-90 minutes. This work is expected to continue through this week.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 86% utilised and Automation yard at 46%.</p>		
<p>Link/Ondock Empty Container Depot – Link facility is at approx. 95% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receipts based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue</p>		

to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – Overall, between Monday and Tuesday we have delivered out 1,414 import containers via road and 267 import containers via rail. Average truck turn times have not exceeded 40 minutes across both days. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG, reefers and export cut offs. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Captain Cook, Bledisloe, Jellicoe and Freyberg berths are at 100% utilisation. Container and breakbulk volumes are very high with yard utilisation still currently at 100%. Export receivals are currently halted except for approved vessels. Please check with MC Ops or the shipping line to confirm receival dates for upcoming vessels. Bledisloe yard and the Car Handling Facility are at 80% utilisation but will increase to 100% again this week. 6 x PCC vessels are expected this week.	
Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk deliveries remain steady. PCC Transporters are busy.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 19th March 2021.