

# Operational Update: Level 1

15<sup>th</sup> March 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> Please note that Multi Cargo wharves remain heavily congested. Due to the continual updates and amendments to ETA/ETD's for vessels and the large amount of cargo currently on the wharf. Receipts are being managed on a case by case basis and will need to be confirmed with the Shipping Lines prior to any cargo being sent to the Port. This applies to cargo coming in via Rail, and Road, as well as tranships from Fergusson vessels.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
'ANL Emora 2103' (ANZ TTZ): arrived 11/03 berthing 17/03		
'MSC Alabama KE106A' (KEX) – arrived 11/03 berthing 16/03		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended. This will continue through April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> 'Toucan Hunter 073S' (NEASIA) &amp; 'Debussy 103S' (PANZ)</li> <li>• <b>Berthing 16 March:</b> 'MSC Alabama KE106A' (KEX)</li> <li>• <b>Berthing 17 March:</b> 'ANL Emora 2103' (ANZ TTZ)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<p><b>Labour supply</b> – Training and recruitment is ongoing as planned. COVID lockdown has had an impact on staff availability and delays at shift change over times. Moving to Level 1 should help the operation over the coming days. We are now into vaccination programs for 2<sup>nd</sup> tier border line stevedores which is having an impact on labour capacity as the process can take upwards of 60-90 minutes. This work is expected to continue through this week.</p>		
<p><b>Yard Capacity</b> – As of today, the main terminal is approx. 108% utilised and Automation yard at 45%.</p>		
<p><b>Link/Ondock Empty Container Depot</b> – Link facility is at approx. 79% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receipts based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>		
<p><b>Road Services</b> – Weekend operations ran reasonably well. Overall, between Friday and Sunday we have delivered out 1,231 import containers via road and 216 import containers via rail.</p> <p>Friday average truck turn times were 26 minutes, and Saturday and Sunday average truck turn times have not exceeded 23 minutes.</p>		

R&D Operations are heavy today. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team.	
<b>Productivity</b> – still operating at lower than normal productivity levels.	
<b>Rail Services</b> – working well	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Jellicoe and Bledisloe berths are at 100% utilisation. Freyberg wharf is 100% - Container and breakbulk volumes are very high with yard utilisation still currently at 100%. All export receivals are currently halted except for approved vessels: 'Capitaine Magellan 002', 'Hansa Freyburg 015N'and 'Southern Tiare'. Please check with MC Ops or the shipping line to confirm receival dates for upcoming vessels. Bledisloe yard and the CHF are at 80% utilisation but will increase to 100% again this week. 6 x PCC vessels are expected this week.	
<b>Road Services</b> – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk deliveries remain steady. PCC Transporters are busy.	
<b>Other</b> - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Wednesday 17<sup>th</sup> March 2021.