

Operational Update: Level 1

12th March 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: As per NZ Government advice, Auckland has now moved to Alert Level 1 effective noon today. Thank you to all our stakeholders who have worked with us during these past weeks of operational constraints under the higher alert statuses.</p> <p>Yard utilisation throughout the week has ranged from over 85-100% in the Manual terminal and the Automation yard 35-50%. Truck turn times have averaged 39.7 min this week across both manual and automated grids. Manual (due to demand) was 40.1 mins and Automation 36.8 mins average.</p> <p>Please note that Multi Cargo wharves remain heavily congested. Due to the continual updates and amendments to ETA/ETD's for vessels and the large amount of cargo currently on the wharf, receivals are being managed on a case by case basis and will need to be confirmed with the Shipping Lines prior to any cargo being sent to the Port. This applies to cargo coming in via Rail, and Road, as well as tranships from Fergusson vessels.</p> <p>A reminder to everyone – Please use your COVID-19 tracer APP. This enables the authorities to register if you have been at a place of interest and alert you! It's in our collective interests to ensure we are all using this.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'ANL Emora 2103' (ANZ TTZ): arrived 11/03 berthing 17/03 'Hansa Offenburg 2103' (ANZ TTZ): arrived 12/03 berthing 13/03 'MSC Alabama KE106A' (KEX) – arrived 11/03 berthing 16/03		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue through April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Tianjin Bridge 149' (NZS) & 'Moana Chief 4275' (PACCOS) • Berthing 13 March: 'Hansa Offenburg 2103' (ANL TTZ) • Berthing 14 March: 'Toucan Hunter 073S' (NEASIA) • Berthing 15 March: 'Debussy 103S' (PANZ) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Training and recruitment is ongoing as planned. COVID lockdown has had an impact on staff availability and delays at shift change over times. Moving to Level 1 should help the operation over the coming days. We are now into vaccination programs for 2nd tier border line stevedores which is having an impact on labour capacity as the process can take upwards of 60-90 minutes. This work is expected to continue through next week.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 78% utilised and Automation yard at 35%.</p>		

Link/Ondock Empty Container Depot – Link facility is at approx. 85% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receivals based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – On Wednesday and Thursday we have delivered out a combined total of 1,313 import containers via road and 231 import containers via rail. Average truck turn times have not exceeded 40 minutes. Today R&D operations are running well. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team Looking ahead to the weekend and beginning of next week, road operators please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the weekend. At this stage there are plenty VBS bookings outside of the peak hours on Saturday and Sunday. VBS bookings for Monday 15 th March have been picked up through to 1600hrs, so please continue to monitor the pool for the last minute relists.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe, Bledisloe and Freyberg berths are at 100% utilisation. We have bulk vessels on either side of Freyberg wharf. ‘Capitaine Dampier 179’ arrived this morning to Jellicoe East to load all her cargo which she was meant to load last weekend. She will be followed by ‘Southern Trader 488’ which will discharge into the same footprint. On the Western side of Jellicoe, we have ‘Shuntien 2104’ discharging break bulk and containers followed by ‘Szechuen 2104N’ on Sunday. We are still managing receivals on a case by case basis due to a very congested yard. ‘Southern Tiare 033’ is on the North Eastern end of Jellicoe wharf for maintenance and survey work until Monday when she is due to move south to commence her load ops. Container and breakbulk volumes are very high with yard utilisation still currently at 100%. Bledisloe/Cook yards and the Car Handling Facility are at 85% utilisation but will increase to 100% again this weekend with yard congestion still expected from 16/03 eււ 24/03. 2 x PCC vessels will be discharging throughout the weekend.	
Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk deliveries remain steady. PCC Transporters are busy.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 15th March 2021.