

Operational Update: Level 2

10th March 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: As per NZ Government instruction, Auckland has now moved to Alert Level 2. This does not change the way we operate in terms of COVID controls.</p> <p>Please note that Multi Cargo wharves remain heavily congested. Due to the continual updates and amendments to ETA/ETD's for vessels and the large amount of cargo currently on the wharf, receivals are being managed on a case by case basis and will need to be confirmed with the Shipping Lines prior to any cargo being sent to the Port. This applies to cargo coming in via Rail, and Road, as well as tranships from Fergusson vessels. Receivals are currently restricted due to available yard capacity and are being monitored and updated on a case by case basis.</p> <p>A reminder to everyone – Please use your COVID-19 tracer APP. This enables the authorities to register if you have been at a place of interest and alert you! It's in our collective interests to ensure we are all using this.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor - NIL		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Bellavia 341S' (CNS) & 'Tianjin Bridge 149' (NZS) • Berthing 10 March: 'Moana Chief 4275' (PACCOS) • Berthing 13 March: 'Hansa Offenburg 2103' (ANL TTZ) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Training and recruitment is going well and as planned. COVID lockdown has had an impact on staff availability and delays at shift change over times and but we are managing this as best as we can. We are now into vaccination programs for 2nd tier border line stevedores which is having an impact on labour capacity as the process can take upwards of 60-90 minutes. This work is expected to continue through next week.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 94% utilised and Automation yard at 31%.</p>		
<p>Link/Ondock Empty Container Depot – Link facility is at approx. 71% utilisation. Heavy demand for export empty evacuations remains. Link also continues to see a steady flow of import returns. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>		

Road Services –Overall, between Monday and Tuesday we have delivered out 1,370 import containers via road and 298 import containers via rail. Average truck turn times have not exceeded 45 minutes across both days. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG, reefers and export cut offs. For Late Reveal approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe and Bledisloe berths are at 100% utilisation; Freyberg wharf is 100% - Container and breakbulk volumes are very high with yard utilisations. ‘Capitaine Tasman 046’ has come into Jellicoe to discharge and is currently loading a portion of the short shipped ‘Capitaine Dampier 179’ containers which is expected to come back to the berth on Thursday to complete loading. ‘Southern Trader 488’ is alongside JA today for layby and crew change only. She is due to berth at JG for operations on Friday however this is dependent on the ‘Capitaine Dampier 179’ completing her ops and departing in a day. ‘Southern Tiare 033’ is berthing at JE tomorrow evening for layby. She is planned to work on JG following on after the ‘Southern Trader 488’ on the weekend. ‘Szechuen 2104N’ and ‘Shuntien 2104’ have amended their berthing line-up with ‘Shuntien 2104’ now berthing tomorrow evening. Bledisloe/Cook yards and the Car Handling Facility are at 75% utilisation but will increase to 100% again this week with yard congestion expected from 16/03 to 24/03. 3 x PCC vessels still inbound this week. ‘Primrose Ace’ is due in tonight commencing ops tomorrow at 1100hrs, working through the day and planning to complete and depart in the evening. ‘Grand Orion’ is working alongside at CB with a current ETD of 13/03 pm. ‘Dream Beauty’ is planned to follow the ‘Primrose Ace’ on B3 and ‘Trans Future 7’ to follow Grand Orion on CB. At this stage ‘Tysla’ can begin receivals tomorrow however this is TBC as any delays to current vessels may cause her to be delayed.	
Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk deliveries remain steady. PCC Transporters are busy.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Reminder:

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Next update will be Friday 12th March 2021.