

Operational Update: Level 3

17th February 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Auckland region continues under Level 3 lockdown for three days from 1159pm Sunday 14th February to 1159pm Wednesday 17th February 2021. A review and confirmation of next stages will be advised by NZ Government later today. The rest of NZ continues at Level 2.</p> <p>We wish to remind drivers of the new lane assignment process that was introduced last week. Your tally note will now have a gate number printed on it. Please ask drivers to <u>check their dockets for the correct gate number before entering the port</u>. Trucks which have containers to be processed in the manual yard must use gate 1 and those with containers to be processed via the automated yard must proceed through gate 2. This system was put in place to assist with the flow of trucks into the Terminal areas.</p> <p>For the 3 TEU Empty Trucks delivering empty containers to the Terminal, it is critical that drivers are correctly recording the position of containers and door directions on their trucks. For transactions through Automation, misdeclaration of this information is having a significant impact to terminal yard and vessel loading operations. We are reviewing processes associated with these deliveries to identify more robust information accuracy, but careful attention to this important requirement would be appreciated.</p> <p>Transport companies please continue to check POAL website for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'OEL Badrinath 731' (NZS) • Berthing 18 February: 'Moana Chief 4269" (PACCOS) • Berthing 19 February: 'CSL Atlantic 192N' (CNS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Still tight but making progress. Training is ongoing, and recruitment of overseas crane drivers has had good support from Government. A border exception has been granted and some visa applications have been submitted and approved. The incoming workers will need to go through the normal MIQ process before they can start.		
Yard Capacity – As of today, the main terminal is approx. 73% utilised and Automation yard at 25%.		

Link/Ondock Empty Container Depot – Link and export empty depot capacity on port remains tight with capacity currently at 80% and increasing. Inbound flow to the terminal remains strong with some large empty evacs planned over the coming 10 days. Lines/Depots and Empty Carriers need to work together please to transact much of the empty deliveries to night-time and weekend running to ensure we can manage laden container moves during the day-time periods. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.	
Road Services – Between Monday and Tuesday we have delivered out 1,244 import containers via road and 220 import containers via rail. Average truck turn times across both dates have not exceeded 45 minutes. Today's R&D operations are running well. There is some flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG, reefers and export cut off. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg, Jellicoe, Bledisloe and Cook berths are at 100% utilisation - Container volumes are very high with yard utilisation currently still at 80%. Bledisloe yard, Capt. Cook and the Car Handling Facility are at 80% utilisation and will remain this way through to late this week. We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.	
Road Services – Container, PCC and Breakbulk R&D will continue to be busy for both receivals and deliveries. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Reminder:

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Next update will be Friday 19th February 2021.