

Operational Update: Level 3

15th February 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: As per NZ Government instruction, the Auckland region has now moved to Level 3 lockdown for three days from 1159pm Sunday 14th February to 1159pm Wednesday 17th February 2021, at this stage. The rest of NZ will be at Level 2.</p> <p>POAL port wide operations are continuing but with the now familiar COVID protocols and controls in place to enhance safety for port users and continuity of port operations. This will have an impact on operations. We have reinstated work bubbles for terminal stevedoring teams which means that at shift change overs there will be a longer operational downtime as the incoming shift report in, have temperature checks and then facilities and equipment is cleaned before the shift resumes. This means that R&D operations will pause from 0630 to 0700 hours and from 1830 to 1900 hours daily to allow for shift changeover to take place.</p> <p>We request that drivers adhere to COVID-19 controls when visiting POAL:</p> <ul style="list-style-type: none"> • Only one driver in the road office at a time and please wear a mask • One driver at a time at the pre-gate kiosks • Maintain social distancing at the kiosks and outside the road offices at Fergusson and Multi Cargo • No paperwork will be exchanged at either Fergusson or Multi Cargo road offices. DG paperwork for exports will need to be emailed to the office. We will not be printing and handing out any paperwork to drivers. <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Constantinos P' (CNS) & 'ANL Emora 2101' (ANZ TTZ) • Berthing 16 February: 'OEL Badrinath 731' (NZS) • Berthing 17 February: 'Xin Zhang Zhou' (CNS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Still tight but making progress. More staff started today, training is ongoing, and recruitment of overseas crane drivers has had good support from Government. A border exception has been granted and some visa applications have		

been submitted and approved. The incoming workers will need to go through the normal MIQ process before they can start.	
Yard Capacity – As of today, the main terminal is approx. 91% utilised and Automation yard at 25%.	
Link/Ondock Empty Container Depot – Link and export empty depot capacity on port remains tight with capacity currently at 61%. Inbound flow to the terminal remains strong with some large empty evacs planned over the next 10 days. Lines/Depots and Empty Carriers need to work together to transact much of the empty deliveries to night-time and weekend running to ensure we can manage laden container moves during the day-time periods. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.	
Road Services – Weekend operations ran reasonably well. Overall, between Friday and Sunday we have delivered out 1,575 import containers via road and 284 import containers via rail. Although Friday average truck turn times have peaked at 53 minutes. Saturday and Sunday average truck turn times have not exceeded 36 minutes. Today's R&D operations are running well. There is some flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg and Jellicoe berths are at 100% utilisation - Container volumes are very high with yard utilisation currently at 90%. Bledisloe yard, Capt. Cook and the Car Handling Facility are currently at 100% utilisation and will remain this way through to late this week. We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.	
Road Services – Container, PCC and Breakbulk R&D will continue to be busy for both receivals and deliveries. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Reminder

- Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- Keep a record of where you have been, use the NZ COVID app
- If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Next update will be Wednesday 17th February 2021.