

Operational Update:

12th February 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Yard utilisation throughout the week has ranged from over 100% at the start of this week to 66% as of this morning in the Manual terminal and the Automation yard has been busy sitting consistently over 60% and today at 55%. We continue to carefully balance the yard by moving vessels between Automation and Manual yard operations.</p> <p>Truck turn times have averaged 38.7 min this week across both manual and automated grids.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Kalliroe' (BAE) & 'MSC Corinna KE103A' (KEX) • Berthing 13 February: 'Constantinos P' (CNS) • Berthing 14 February: 'ANL Emora 2101" (ANZ TTZ) • Berthing 15 February: 'OEL Badrinath 731' (NZS) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Still tight, but we are making progress with recruitment and training, including the recruitment of experienced crane operators from overseas. We have had good support from MoT and Immigration NZ officials with the overseas recruitment. We continue to work through the Visa application process and associated requirements with the new staff and authorities to expedite as quickly as possible.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 66% utilised and Automation yard at 55%. Encouragingly, dwell times are reducing. Average import dwell in December and January was 3.7 days, for February is currently at 3 days and our 'normal average' is around 2.2 days. For exports, we are at 4.7 days for February reducing from 6.8 in December and 5.7 in January. Our average is normally 4 days.</p>		
<p>Link/Ondock Empty Container Depot – Link and export empty depot capacity on port remains tight with capacity currently at 62%. Inbound flow to the terminal remains strong with some large empty evacs planned over the next 10 days. Lines/Depots and Empty Carriers need to work together to transact much of the empty deliveries to night-time and weekend running to ensure we can manage laden container moves during the day-</p>		

time periods. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.	
<p>Road Services – Wednesday and Thursday have been productive for Fergusson R&D. Over the course of two days we have delivered out 1,534 import containers via road and 238 import containers via rail. Average truck turn times have not exceeded 45 minutes across both days.</p> <p>Today's R&D operations are running well. There is some flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team.</p> <p>This weekend is expected to be busy. There are still VBS booking available across Saturday and Sunday. Monday VBS bookings have been mostly picked up, however there are still some available for after 1500 hours.</p>	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Freyberg and Jellicoe berths are at 100% utilisation - Container volumes are very high with yard utilisation currently also at 100%. Bledisloe yard, Capt. Cook and the Car Handling Facility are currently at 100% utilisation and will remain this way through to late next week.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.</p>	
Road Services – Container, PCC and Breakbulk R&D will continue to be busy for both receivals and deliveries. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 15th February 2021.