

Operational Update:

20th January 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: R&D operations run reasonably well on Monday and Tuesday. No delays to the truck turn time with average on both days below 35 minutes.</p> <p>With Auckland Anniversary day and Waitangi Day public holidays fast approaching, we wish to remind importers and transport companies to utilise off peak hours to collect import and drop off export containers. Please arrange timely pre-clearances and discuss options for deliveries outside normal business hours as this will assist us with maintaining the yard capacity through two consecutive long weekends at the start of February.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. We estimate we will continue in this state through into March.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Mate 053S' (OCTR) & 'MSC Astrid KE052A' (KEX) • Berthing on 21 January: 'Moana Chief 4261" (PACCOS) • Berthing on 22 January: 'OOCL Busan 410S' (CNS) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – This continues to be tight. We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. We continue to seek opportunities to provide additional crane and/or straddle capacity for periods throughout the week as we bring on more trained labour.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 85% utilised and Automation yard at 31%.</p>		
<p>Link/Ondock Empty Container Depot – Due to ongoing heavy import demand, constraints on empty evacuation due to schedule and move count limitations with high imports, utilisation of the Empty Depot (Link) is very high, over 128%. We will need to manage receivals very carefully including the import empty returns into Link and will be as proactive as we can for any notifications regarding any restrictions or closure due to space constraints.</p>		
<p>Road Services – Monday and Tuesday R&D operation were very heavy, but we have achieved good results. Over the last 48 hrs, we have delivered out 1,425 import containers via road and 295 import containers via rail. Average truck turn times have not exceeded 35 minutes.</p>		

Today's R&D operations are running well. There is some flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers as well as export cut offs.	
For Late Reveal approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg wharf is 100% utilised from today for the next two weeks. Jellicoe berths are currently 100% utilised - Container volumes are high with yard utilisation currently also at 65%.	
Bledisloe yard and the Car Handling Facility are currently at 50% utilisation, this is expected to increase throughout the remainder of this weekend.	
Capt. Cook wharf is inaccessible for the next two weeks due to 'Tamaki Herenga Waka Festival' and 'SeePort'.	
We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receipt & cut off times, arrivals and departures.	
Road Services – Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Vehicle deliveries are expected to increase throughout this week. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 22nd January 2021.