

Operational Update:

15th January 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
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Key points: Pressure is continuing to build around empty containers' evacuation as empty depots are reaching their maximum storage capacity. There is an influx of empty exports coming to the Terminal for loading 'Mate 053S' (extra loader on OCTR service) as well as regular callers over the next few days. This all adds pressure to the Terminal R&D operations already heavy with import deliveries.

The upcoming weekend is expected to be challenging with high volumes discharging into the Terminal over the next few days. Between today and Monday we will receive approx. 3,500 import containers. Road operators, please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the weekend. There are VBS bookings available in the pool for Saturday from 1500 onwards and Sunday from 1400 onwards. Please expect delays to truck turn times on Monday–Wednesday next week and limitations in our ability to provide any additional VBS slots. At the moment there are VBS bookings available for Monday afternoon after 1600 hours.

We wish to advise that POAL on-dock empty depot (Link) has reached its maximum capacity. Therefore from 1000 hours today we will no longer be able to accept any empty import returns and will reevaluate the situation on Monday 18th January. We apologise for the short notice on this advice however the influx of empty Link returns, for which we have no visibility of the volume or when they will come in, along with the export empties being delivered has simply forced us to close the facility as we have nowhere to place the units. Please contact your local agent for alternative dehire instructions. Empty export receivals will still be accepted into the Terminal (confirmed VBS booking is required) but only for the following vessels:

- NYK FUTAGO 073N
- MATE 053S

We request that carriers including rail refrain from delivering empty exports for other vessels, our Operations team will make contact with Lines and Empty Carriers to confirm the next vessels that will be opened up for receipt.

Following a couple of recent incidents where drivers have not used hand break and trucks have rolled causing damage to the gates, we ask dispatchers to remind their drivers to apply the hand break when parking in the truck lanes.

We wish to remind transport companies to continue checking POAL [website](#) for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on [Expected Arrivals](#) page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.

Marine Services	
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All shifts covered. Pilot times may alter, but generally running to schedule.

Container Terminal Operations	
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Berth windows and vessel schedules – Berth windows remain suspended. We estimate we will continue in this state through into March.

Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):

- **Currently alongside and working:** 'Toucan Hunter 072S' (NEASIA) & 'Hansa Offenburg 2033' (ANL TTZ)
- **Berthing on 15 January:** 'JPO Libra 049S' (PANZ)
- **Berthing on 16 January:** 'Maine Trader 025' (NZS), 'NYK Futago 073S' (NEASIA)
- **Berthing on 18 January:** 'Mate 053S' (OCTR) extra loader, no discharge.

We will keep the [website](#) updated with the most current information.

Labour supply – This continues to be tight. We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. We are experiencing opportunities to provide additional crane capacity for periods throughout the week as we bring on more trained labour.

Yard Capacity – As of today, the main terminal is approx. 89% utilised and Automation yard at 50%.

Road Services – Wednesday and Thursday R&D run reasonably well. Over the course of two days we have delivered out 1,620 import containers via road and 174 import containers via rail. Average truck turn times were sitting around 41 minutes on Wednesday and 29 minutes on Thursday.

Today's R&D operations are heavy and there is no flexibility around VBS bookings. However, we will be assisting with VBS for fully cleared import DG and reefer containers. For Late Receipt approvals please apply through Customer Service Team.

Productivity – still operating at lower than normal productivity levels.

Rail Services – working well

Other –

Multi-Cargo Operations

Berth and Yard Capacity – Freyberg wharf will be 50% utilised from tomorrow and then increase to 100% early next week, Jellicoe berths are currently at 50% and then also increasing to 100% utilisation from Monday - Container volumes are high with yard utilisation currently also at 85%.

Bledisloe, Capt. Cook and the Car Handling Facility are currently at 50% utilisation, but this is expected to increase throughout the remainder of this weekend.

We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receipt & cut off times, arrivals and departures.

Road Services – Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Vehicle deliveries are busy and will increase significantly throughout this week. 'Hansa Offenburg' has completed her discharge of containers @ MC. Dry containers will be available via Multi Cargo R&D (VBS not required) and reefer containers will be available via Fergusson R&D (VBS required).

Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 18th January 2021.