

Operational Update:

11th January 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: R&D operations had a good run over the weekend. Over the course of two days we have delivered out a total of 2,183 import containers. Despite all the effort, overall Terminal yard capacity remains a challenge with the main yard sitting at 96% utilisation and automated yard 54% utilisation. At this stage, VBS bookings for Monday have been picked up by the carriers, please continue to monitor the pool for relists. However, there are VBS bookings available in the pool from Tuesday late afternoon onwards.</p> <p>Please discuss with importers timely pre-clearances and options for deliveries outside normal business hours. Please contact Transport Co-ordinators if you require assistance with uplifting DG Import containers or operating reefers that have no pending clearances.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. We estimate we will continue in this state through into March.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Navius Miami 156S' (NEASIA) & 'Hansa Freyburg 2031' (ANZ TTZ) • Berthing on 12 January: 'London Express 047S' (PANZ) • Berthing on 13 January: 'Toucan Hunter 072S' (NEASIA) <p>We will keep the website updated with the most current information.</p>		
Labour supply – This continues to be tight. We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night.		
Yard Capacity – As of today, the main terminal is approx. 96% utilised and Automation yard at 54%.		
Road Services – Weekend operations ran well. Overall, between Friday and Sunday we have delivered out 1,874 import containers via road and 309 import containers via rail. Majority of the road deliveries were handled on Friday – 906 import containers. Average truck turn times on Friday were at 42 minutes across all lanes. Saturday and Sunday average truck turn times have not exceeded 23 minutes. We would like to thank all the carriers who worked over the weekend and assisted up with moving import containers from the port.		

Today's R&D operations are heavy. There is no flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg wharf is currently not utilised until 14/01, Jellicoe berths are currently at 100%. Container volumes are high with yard utilisation currently also at 80%. Bledisloe, Capt. Cook and the Car Handling Facility are currently at 90% utilisation. We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are busy and will increase significantly throughout this week.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 13th January 2021.