

Operational Update:

23rd December 2020

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: 'Navios Miami 156S' (NEASIA) will be berthing on 24th December to perform a partial discharge to accommodate the priority unloading of a container of medical supplies. As a consequence of the stowage location of this container, we need to discharge a number of containers in locations onboard the vessel to access this particular unit. This will enable the earlier than anticipated discharge of some import containers. No export containers will be loaded at this time. Once the partial discharge is completed, 'Navios Miami 156S' will return to the anchorage where it will remain until approx. 9 January 2021 to berth at POAL to complete the remainder of the exchange. At the moment PortConnect is displaying vessel ETA on 24th December which is the first call of the vessel but as stated there will only be a few units made available earlier. Line Operators (LOP) have been provided the container numbers which will be discharged on the first visit and customers should follow up with their LOP accordingly. POAL Christmas & New Year operating hours 2020/2021 can be viewed here.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. We estimate we will continue in this state through into March.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Safmarine Mulanje 045S' (NEASIA) • Berthing 23 December: 'Contship Ten KI046A' (KEX) • Berthing 24 December: 'Navios Miami 156S' (NEASIA), 'Xin Zhang Zhou 041S' (CNS) & 'Moana Chief 4255' (PACCOS). <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – This continues to be tight. We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night, however due to sign offs (staff sicknesses, family emergencies etc) we suffer reductions in our capacity from time to time. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work. Please note there will be shipside operations on Xmas day.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 85% utilised and Automation yard at 45%.</p>		
<p>Road Services – R&D operations have been busy on Monday and Tuesday. In the past 48 hours we have delivered out 1,279 import containers via road and 277 import</p>		

containers were railed out. Average truck turn times average for 2 days has not exceeded 55 minutes.	
Today's R&D operations are heavy. There is limited flexibility around VBS bookings, so please continue to monitor the pool. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berths are at 100% utilised and will be for the foreseeable future, Jellicoe berths are also at 50%. Container volumes are high with yard utilisation currently also at 75%. Bledisloe, Capt. Cook and the Car Handling Facility are currently at 80% utilisation with 4 PCCs inbound over the coming week- this will push capacity well over 100% from the 26/12 and possible delays to vessel discharges may occur. We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk R&D ongoing on Freyberg Wharf. Vehicle deliveries are currently average but will increase significantly throughout this week.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

We will provide the next update tomorrow Thursday 24th December 2020. During the Christmas and New Year holiday period we will continue to provide POAL wide updates with a reduced frequency twice a week.