

Operational Update:

25th November 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Terminal vessels are being worked in their order of arrival. Berth times will change depending upon operational dynamics. We are doing all we can to work vessels as timely as possible knowing that there are growing pressures across the supply chain. Average delays between vessels indicative ETA and actual berthing time remains in the 8-10-day range.</p> <p>ANL Emora 2029 / 2030 (ANL TTZ) has been confirmed to work across both Fergusson Terminal - Multi Cargo wharves. She will first arrive to Multi Cargo on 27 November where she will complete partial discharge and load. She will then return to anchorage and berth at Fergusson on 1 December. Please see below details of both calls:</p> <p><u>Multi Cargo call</u> -</p> <ul style="list-style-type: none"> ○ ETB: Friday 27 November ○ Cut-off: export receipt has now cut off. Late receipts will not be received at Multi Cargo. ○ Imports: dry containers will be available via Multi Cargo R&D (VBS not required) and reefer containers will be available via Fergusson R&D (VBS required. Please check PortConnect to ensure that your reefer has been transferred to Fergusson yard before making VBS booking. Please contact Transport Co-ordinators for assistance ○ R&D hours for Multi Cargo: 0700 to 2300 Monday to Friday, 0700 to 1500 Saturday, Sunday Closed. <p><u>Fergusson call</u> -</p> <ul style="list-style-type: none"> ○ ETB: Tuesday 1 December ○ Cut-off: export receipt has now cut off. Late receipts will not be received at Fergusson. ○ Imports: will be delivered out of Fergusson ○ R&D hours for Fergusson: 24hrs. <p>We have been alerted to trucks reversing from one lane to another in front of main Terminal entry gates 1 & 2. We wish to remind road operators that come into the port to adhere to Health & Safety procedures:</p> <ul style="list-style-type: none"> • Always keep to designated roadways and truck lanes • Be mindful of other port users and the surrounding in and around the port • Drive according to the conditions • The speed limit on the port is 30km. Everywhere. No exceptions. <p>Please be aware that our Multi Cargo operations continue to experience significant demand and so please ensure that journeys are planned accordingly factoring in potential delays.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>	

Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Berth windows remain suspended. We estimate we will continue in this state through to February if the current demand profile continues.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: ‘Maersk Garonne 042S’ (NEASIA) & ‘Northern Diamond KE046A’ (KEX) • Berthing 26 November: ‘Tianjin Bridge 145’ (NZS) & ‘Moana Chief 4247’ (PACCOS) • Berthing 27 November: ANL Emora 2029 / 2030 (ANL TTZ) at Multi Cargo • Berthing 28 November: ‘OOCL Busan 396S’ (CNS) <p>We will keep the website updated with the most current information.</p>	
Labour supply – We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.	
Yard Capacity – As of today, the main terminal is approx. 93% utilised and Automation yard at 21%	
<p>Road Services – busy but productive couple of days for Fergusson R&D operations. On Monday and Tuesday combined, we delivered out 1,202 import containers via road and 248 import containers via rail. Average truck turn times on both days have not exceeded 42 minutes.</p> <p>Today’s R&D operations are heavy. There is limited flexibility around VBS bookings, so please continue to monitor the pool. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receival approvals please apply through Customer Service Team.</p>	
Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity - Freyberg berths are going to be 100% utilised for the next week, Jellicoe about 25%. Container volumes are high with yard utilisation currently at 70%. Usual busy MC volumes are being put under further pressure with additional Fergusson callers planned for the coming week.</p> <p>Bledisloe, Capt. Cook and the Car Handling Facility are currently at 100% utilisation and we have one PCC vessel currently working and another due in tomorrow which will be discharging into any space as it opens up.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.</p>	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk R&D ongoing on Freyberg Wharf. Vehicle deliveries are currently steady and will remain throughout the week.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 27th November 2020.