

Operational Update:

20th November 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status
<p>Key points: ‘Hansa Offenburg 2030‘ (ANL TTZ) is currently working at Multi Cargo. Friendly reminder that <u>import reefers</u> are available for pick up from Fergusson Terminal (VBS booking is required). <u>Dry import containers</u> will be available from Multi Cargo. To assist carriers and importers who are waiting for their containers, the decision was made to open Multi Cargo R&D on Sunday 0700 to 1500.</p> <p>On Saturday 21 November during the off-peak time from 1900 hours to 2000 hours POAL IT Team will be undertaking IT System update. This update is aimed at enhancing Health & Safety features at the truck lanes and the empty yard (LNK). During this time trucks will not be able to access Fergusson Terminal. Last truck will be processed at 1814 hours (1700 hours VBS bookings). Truck processing will recommence from 2000 hours. Trucks access to the empty yard will be unaffected as the empty depot closes at 1500 hours on Saturday and reopens at 0700 hours on Monday.</p> <p>Please be aware that our Multi Cargo operations continue to experience significant demand and so please ensure that journeys are planned accordingly factoring in potential delays.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>
Marine Services
All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations
<p>Berth windows and vessel schedules – Berth windows remain suspended. We estimate will continue in this state through to February if the current demand profile continues. Vessels will be worked based on their arrival. We estimate at the present time that the delays to vessels berthing to commence work is still in the approx. 7-10 days. This could extend out with increasing demand for higher vessel exchanges.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: “Belavia 329S’ (CNS), ‘Maine Trader 021” (NZS) ‘Hansa Offenburg 2030’ (ANL TTZ) at Multi Cargo • Berthing 23 November: ‘Northern Diamond KE046A’ (KEX) • Berthing 24 November: ‘Maersk Garonne 042S’ (NEASIA) <p>We will keep the website updated with the most current information.</p>
Labour supply – We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity

relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.	
Yard Capacity – As of today, the main terminal is approx. 71% utilised and Automation yard at 17%	
Road Services – busy, but productive couple of days for our R&D. On Wednesday and Thursday combined we have delivered out 1,255 import containers via road and 144 import containers via rail. Average truck turn times on both days have not exceeded 34.5 minutes. Today's R&D operations are running well. There is flexibility around VBS bookings with multiple bookings still available in the pool. As usual, we will be assisting with VBS for fully cleared import DG and reefer containers. For Late Reveal approvals please apply through Customer Service Team. The upcoming weekend is going to be busy. We expect to receive approx. 3,000 import containers into our yard between now and Monday. Road operators, please ensure to target maximum import uplift to help keep yard utilisation at a workable level. There are VBS bookings available in the pool for Saturday from midday onwards and Sunday from 1000 hours onwards. Please expect delays to truck turn times on Monday–Wednesday next week and limitations in our ability to provide any additional VBS slots.	
Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity - Jellicoe and Freyberg berths are currently 100% utilised and will be throughout the weekend. Container volumes are high with yard utilisation currently at 90%. Hansa Offenburg is currently discharging at Multi Cargo, increasing the yard to 100% capacity for the next few days. Bledisloe, Capt. Cook and the Car Handling Facility are currently at 70% utilisation but with multiple PCC vessels still discharging today and due early next week this will push this back up to 100%. We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receipt & cut off times, arrivals and departures.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Bulk R&D ongoing on Freyberg Wharf. Vehicle deliveries are currently steady and will remain throughout the week.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 23rd November 2020.