

Operational Update:

16th November 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status
<p>Key points: ‘Hansa Offenburg 2030‘(ANL TTZ) will be calling our Multi Cargo wharves. Her current ETA is 2300 hours on Wednesday 18 November. Berth time and ops commencement time at Multi-Cargo is yet to be confirmed. Export cargo cut off is 1200 hours, Wednesday 18 November. Import reefers will be available for pick up from Fergusson Terminal and will require VBS bookings. Dry import containers will be available from Multi Cargo. R&D hours for Multi Cargo: 0700 to 2300 Monday to Friday, 0700 to 1500 Saturday, Sunday Closed.</p> <p>Please be aware that our Multi Cargo operations are also experiencing significant demand and so please ensure that journeys are planned accordingly factoring in potential delays.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA’s, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>
Marine Services
All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations
<p>Berth windows and vessel schedules – Berth windows are suspended. Vessels will be worked based on their arrival. We estimate at the present time that the delays to vessels berthing to commence work is averaging approx. 7-10 days. This could extend out with increasing demand for higher vessel exchanges.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: ‘NYK Futago 072S’ (NEASIA) • Berthing 16 November: ‘MSC Corinna KE045A’ (KEX NB) • Berthing 17 November: ‘Olivia Maersk 044N’ (OCTR) • Berthing 18 November: ‘Kalliroe 007S’ (BAE) & ‘Maine Trader 021” (NZS) • Berthing 19 November: “Belavia 329S’ (CNS); ‘Moana Chief 4245’ (PACCOS) <p>We will keep the website updated with the most current information.</p>
Labour supply – We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.
Yard Capacity – As of today, the main terminal is approx. 78% utilised and Automation yard at 35%
Road Services – Weekend operations ran well. Overall, between Friday and Sunday we have delivered out 1,169 import containers via road and 220 import containers

<p>via rail. Majority of the road deliveries were handled on Friday – 667 import containers. Average truck turn times on Friday were at 43 minutes. Saturday and Sunday were busy for our rail team as they have loaded out 161 import containers. Average truck turn times over the weekend have not exceeded 25 minutes</p> <p>Today’s R&D operations are running well. There is a limited flexibility around VBS bookings, so please continue to monitor the pool. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receival approvals please apply through Customer Service Team.</p>	
<p>Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.</p>	
<p>Rail Services – working well</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity - Jellicoe and Freyberg berths are currently 100% utilised and will be throughout the week. Container volumes are high with yard utilisation currently at 60%. ‘Hansa Offenburg’ is discharging at Multi Cargo this week which will increase this to 100%. Bledisloe, Capt. Cook and the Car Handling Facility are currently at 60% utilisation and we have 6 x PCC vessels due in this week which will push this back up to 100%.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.</p>	
<p>Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk R&D ongoing on Freyberg Wharf. Vehicle deliveries are currently steady and will remain throughout the week.</p>	
<p>Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 18th November 2020.