

Operational Update:

21st October 2020

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| Normal or nearly normal | | Service degraded, some delays | | Service severely degraded, major delays | |
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| Overall status | |
| <p>Key points: POAL Labour weekend hours are now available on our website.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p> | |
| Marine Services | |
| All shifts covered. Pilot times may alter, but generally running to schedule. | |
| Container Terminal Operations | |
| <p>Berth windows and vessel schedules – Berth windows remain suspended. Vessels will be worked based on their arrival. Our berth plans are only updated for a 2-week horizon, so for Lines please note when reviewing further out.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Constantinos P 319S' (CNS) & 'MSC Alabama KE042A' (KEX) • Arriving 22 October: 'Majd KE039A' (KEX), 'ANL Emora 2027' (ANL TTZ) & 'Hansa Offenburg 2027' (ANL TTZ) • Arriving 23 October: 'Safmarine Mulanje 038S' (NEASIA) <p>We will keep the website updated with the most current information.</p> | |
| Labour supply –We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work. | |
| Yard Capacity – As of today, the main terminal is approx. 73% utilised. | |
| <p>Road Services – We had a busy R&D on Monday and Tuesday. Overall, we have delivered out 1,287 import containers via road and 259 import containers were railed out. In the past 48 hours average truck turn times have not exceeded 35 minutes.</p> <p>Today's R&D operations are running well. There is some flexibility around VBS Bookings. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receival approvals please apply through Customer Service Team.</p> | |
| Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour. | |
| Rail Services – working well | |
| Other – | |
| Multi-Cargo Operations | |

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| <p>Berth and Yard Capacity - Jellicoe berths are currently 100% utilised and will be this way through to mid next week. Freyberg berths are also currently at 100% utilised and will remain this way through to next Tuesday.</p> | |
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Container volumes are high with yard utilisation currently at 100%.

PCC: Bledisloe, Capt. Cook and the CHF are at 80% capacity but emptying. The next vessel is due tomorrow with four more between Friday and Sunday, by this time we will be at 100% utilisation.

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| <p>Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are currently steady and will increase later in the week following the PCC discharge operations.</p> | |
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| <p>Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.</p> | |
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 23rd October 2020.