

Operational Update:

16th October 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status
<p>Key points: Terminal capacity and Labour supply continue to remain a challenge in restoring berth windows and BAU operations. Berth windows remain suspended until at least December at this stage. The continuous nature of vessel and volume demand means there is no way in which we can find a suitable break in our labour rosters to reset back into the proforma windows.</p> <p>Yard congestion has been more manageable as we continue to spread the demand between the main working terminal (ranged between 85-95% utilisation this week) and the Automation berth at FN, just under 40%. Our strategy continues to deploy vessels between FN and the main terminal berths to spread the load. With 'Kota Lembah' and 'Kota Lestari' both on the berth discharging our import profile has jumped up 22% overnight and the main terminal yard is sitting at 101% this morning. Multi Cargo has continued to be busy, but yard capacity and berth demand has improved</p> <p>'Hansa Offenburg 2027' (ANL TTZ) ETA into Auckland has been confirmed for 19 October. She will be worked at Fergusson North.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>
Marine Services
All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations
<p>Berth windows and vessel schedules – Berth windows remain suspended. Vessels will be worked based on their arrival. Our berth plans are only updated for a 2-week horizon, so for Lines please note when reviewing further out.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Kota Lembah LEM183' (NZS) & 'Kota Lestari LES093' (CNS) • Arriving 17 October: 'Debussy 037S' (PANZ) & 'MP The Gronk KE038A' (KEX) • Arriving 19 October: 'Constantinos P 319S' (CNS) & 'Hansa Offenburg 2027' (ANL TTZ) will be worked at Fergusson North <p>We will keep the website updated with the most current information.</p>
<p>Labour supply –We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.</p>

Yard Capacity – As of today, the main terminal is approx. 101% utilised.	
Road Services – R&D ran well on Wednesday and Thursday. In the past 48 hours we have delivered out 1,473 import containers via road and 291 import containers were railed out. Average truck turn times average for 2 days has not exceeded 42 minutes. Last night we had some delays in the A-Lanes. As a result, today's R&D operations are heavy. There is limited flexibility around VBS Bookings. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receival approvals please apply through Customer Service Team. For the upcoming weekend, road operators please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the weekend. Please expect delays to truck turn times on Monday–Wednesday next week and limitations in our ability to provide any additional VBS slots. Looking at the VBS pool, there are VBS bookings available from Saturday afternoon onwards.	
Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe berths are currently 50% utilised but will be 100% utilised from the weekend through to mid next week. Freyberg berths are currently at 50% utilised but will be 100% utilised from the weekend through to late next week. Container volumes are high with yard utilisation increasing from 80% today through to 100% by the weekend. PCC: Bledisloe, Capt. Cook and the CHF are at 30% capacity but should be almost empty by tomorrow. We have a vessel due in tomorrow morning and another one following straight after which will cause the yard to fill up to 100% early next week	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are currently minimal but due to increase later in the week following the PCC discharge operations.	
Other – Please be conscious of managing appropriate COVID controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 19th October 2020.