

Operational Update:

12th October 2020

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: We wish to advise that “Hansa Offenburg 2027” (ANL TTZ) has been delayed arriving into Auckland. At this stage we do not have a confirmed ETA for the vessel therefore we will not be receiving cargo until advised by ANL. Some transport companies have secured VBS bookings to deliver export containers to the port based on the previous ETA, however we ask that these deliveries are postponed until an updated export receipt commencement is advised to avoid early for vessel export storage charges. For further enquiries please contact your shipping line.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA’s, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. Vessels will be worked based on their arrival. Our berth plans are only updated for a 2-week horizon, so for Lines please note when reviewing further out.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: ‘Tianjin Bridge 143’ (NZS) • Arriving late today: ‘ANL Tongala 036S’ (PANZ) • Arriving 13 October: “Seaspan Fraser 084S’ (NEASIA) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply –We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 85% utilised.</p>		
<p>Road Services – R&D ran well on Friday which continued over the weekend. Overall, Friday to Sunday 1,338 import containers have been delivered out</p>		

via road and 268 import containers were railed out. Average truck turn times on Friday were at 34 minutes and weekend averages have not exceeded 25 minutes.	
Today's R&D operations are running well. There is limited flexibility around VBS Bookings. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe berths will be 100% utilised through to mid next week. Freyberg berths are currently at 100% utilisation with two bulk vessels discharging. Container volumes are high with yard utilisation increasing from 50% today through to 100% by the weekend. Bledisloe and Capt. Cook will be at 100% capacity with the vessel at B3 filling in the last empty yard spaces today. We have filled the Car Handling Facility over the weekend with a mix on new and used vehicles. The 'Tysla' discharged new vehicles into the ground floor on Sunday and level's 1 through 4 have a mix on new and used vehicles from the 'Trans Future 5' and 'Dream Angel' which discharged over the weekend. The next vessel is due on Saturday and the yard should be close to empty by that time.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are currently minimal but due to increase later in the week following the PCC discharge operations.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 14th October 2020.