

Operational Update: Level 2

7th October 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: As per NZ Government instruction, Auckland will move to Alert Level 1 from 11.59pm Wednesday 7 October 2020.</p> <p>Last night we experienced some issues in our Automation area that led to delays to trucks in A-Lanes. This was followed by a short outage to our operational system that shut down M-Lanes. Both issues have now been resolved and processing of trucks has been resumed.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information including the Pacifica vessel 'Moana Chief' is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Berth windows remain suspended. Vessels will be worked based on their arrival. Our berth plans are only updated for a 2-week horizon, so for Lines please note when reviewing further out.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'NYK Furano 069S' (NEASIA) & 'Hansa Freyburg 2025' (ANL TTZ) • Arriving 09 October: 'Northern Gild 321S' (CNS) & 'Moana Chief 4237' (PACCOS) <p>We will keep the website updated with the most current information.</p>	
Labour supply	
–We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.	

Yard Capacity – As of today, the main terminal is approx. 74% utilised. We have now resumed accepting Import empty returns into the Link Facility. We will be monitoring the on dock empty yard capacity and if this starts to be oversubscribed, we may have to suspend same again. Of note that during the month of September our average import dwell time was 1.49 days so import containers are moving off port quickly once discharged.

Road Services – on Monday and Tuesday R&D operations had a good run. We have delivered out 1,316 import containers via road and 237 import containers via rail. Overall, average truck turn times have not exceeded 44 minutes.

We have extended demurrage free time for the following vessels:

Vessel	Last Free Day	Last Free Time
MAINE TRADER 019	07-10-2020	0600 08-10-2020
OOCL BUSAN 382S	08-10-2020	0600 09-10-2020

Please note HAZ Storage is not covered by these extensions, as these containers must be prioritised for delivery. If you have a DG import container that has no pending clearances, please URGENTLY contact Driver Assist Team for assistance.

Today's R&D operations are running well. There is limited flexibility around VBS Bookings. We will only be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. Please refrain for making applications for early or late receivals as those will not be approved.

Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.

Rail Services – working well

Other –

Multi-Cargo Operations

Berth and Yard Capacity – Jellicoe berths will be 75% utilised throughout the Thursday and Friday. Freyberg is currently at 75% utilisation with a bulk vessel discharging and containers leaving via road. We have 6 x PCC vessels scheduled this week and based on current ETA's we will have berth & yard congestion to contend with. Some of these vessels will utilise berths on Jellicoe. Bledisloe, Jellicoe and Freyberg wharves utilization will be at capacity at the end of the week and over the weekend.

Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are currently minimal but due to increase later in the week following the PCC discharge operations.

Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 9th October 2020.