

Operational Update: Level 2.5

18th September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status
<p>Key points: As of this morning yard utilisation is sitting at 103%. This is a good reduction from 121% yesterday, however still a long way from the optimal utilisation of 60%. Yard congestion is impacting on productivity. Close to 80% of our yard is taken up with Export and Transhipment volumes for vessels so we are desperately working with Lines to ensure that exchanges are completed.</p> <p>As a consequence of the ongoing pressures, we have decided to extend the demurrage free time period for <u>all</u> import containers that were still in our yard as of yesterday as well as for all vessels berthing from Thursday 17 September to Sunday 27 September. We will review the situation on Monday 28 September and advise should further extensions apply. List of vessels and new last free day information can be found in Road Service update. Please note the demurrage free periods <u>exclude</u> Hazardous imports and Active Reefer containers.</p> <p>We wish to remind about the IT Systems update that we will be undertaking this Saturday 19 September during an off-peak time from 1900 hours to 2200 hours. During this time trucks will not be able to access Fergusson Terminal. Last truck will be processed at 1814 hours (1700 hours VBS bookings). The following items will not be updated from 1900 to 2200 hours:</p> <ul style="list-style-type: none"> • PortConnect services: Track and Trace, Express Pins, Pre-advise • VBS System • Express Kiosk <p>Trucks processing at Fergusson Road Office will recommence from 2145 hours. Processing at the pre-gate kiosks will resume from 2200 hours.</p> <p>An ongoing reminder:</p> <ul style="list-style-type: none"> • If you have an export DG container to come into the port, please check POAL website prior to delivery to the port. This is to ensure your current VBS booking is still within the allowable receival time appropriate for your DG class. If you need to change your booking due to a change in vessel ETA, please contact Driver Assist Team for assistance.
Marine Services
All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations

Berth windows and vessel schedules – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.

Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):

- **Currently alongside and working:** ‘APL Denver 361S’ (CNS) & ‘Moana Chief 4233’ (PACCOS)
- **Arriving 19 September:** ‘Hansa Offenburg 2025’ (ANL TTZ) & ‘Sagitta KE037A’ (KEX), will be worked at Fergusson North
- **Arriving 20 September:** ‘ANL Warrnambool 033S’ (PANZ)
- **Arriving 21 September:** ‘Bellavia 323S’ (CSN)

We will keep the [website](#) updated with the most current information.

Labour supply - today we are operating with 4 cranes for most of the day. Shifts are being planned for 3-day time crane operations and 2-nighttime to ensure we can maintain a 24/7 operation. The ability to ‘flex’ on this roster is very limited due to hours of work and staff fatigue.

Yard Capacity – yard capacity utilisation at Terminal approx. **103%** and will continue to be under pressure due to heavy import discharges.

Empty Depot Link facility remains suspended for import empty returns.

Road Services – yesterday R&D operations were heavy however we have managed to deliver out 703 import containers. Average truck turn times have been affected by congestion in the yard – yesterday’s average was 61 minutes. 130 import containers have been railed out. Yard congestion remains an ongoing issue as we continue to stack containers 3-high.

Today’s R&D operations will continue to be heavy. There is no flexibility around VBS Bookings. We will not be able to assist with the last-minute bookings for Import containers. We will only be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. Please refrain for making applications for early or late receivals as those will not be approved.

A tough weekend lies ahead. Road operators please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the weekend. Please expect delays to truck turn times on Monday–Wednesday next week and limitations in our ability to provide any additional VBS slots. All Customers please note and be forewarned if expecting priority import cargoes. Please monitor vessel schedule arrivals closely and cut off times for exports.

Please note that we have extended demurrage free time for the following vessels:

Vessel	Last Free Day	Last Free Time
KOTA LOCENG LCG131	27-09-2020	0600 28-09-2020
NAVIOS MIAMI 154S	27-09-2020	0600 28-09-2020
XIN ZHANG ZHOU 039S	27-09-2020	0600 28-09-2020
ANL EMORA 2023	27-09-2020	0600 28-09-2020
ATHENS GLORY KE036A	27-09-2020	0600 28-09-2020
ANL EMORA 2023F	27-09-2020	0600 28-09-2020
CSL ATLANTIC 185	27-09-2020	0600 28-09-2020

BROTONNE BRIDGE 032S	27-09-2020	0600 28-09-2020	
HANSA FREYBURG 2023	27-09-2020	0600 28-09-2020	
TOUCAN HUNTER 070S	30-09-2020	0600 01-10-2020	
<i>Please note that there will be no extra free time for DG containers and reefer containers – including power charges. If you have a DG import container that has no pending clearances, please URGENTLY contact Driver Assist Team for assistance.</i>			
Productivity – still operating at lower productivity levels. The main impact is yard congestion. Due to the back to back nature of demand and tight labour supply our ability to complete housekeeping moves is restricted. We will be targeting to work more services through the Automation yard from next week to at least get more import containers into the yard to help relieve pressure on the main terminal. This should allow for more trucks to be serviced via the A-Strads next week.			
Rail Services – working well			
Other –			
Multi-Cargo Operations			
Berth and Yard Capacity –Jellicoe berths will be 50% utilised throughout the week. Freyberg is currently at 50% but will be back to 100% utilisation with 2 bulk vessels discharging by the weekend. Freyberg yard capacity is approx. 90% utilised. Jellicoe yard capacity is 70% utilised which will increase as we receive for vessels over the week. Bledisloe is currently 80% occupied with containers. Utilisation will be at 100% by Friday. We currently have 3 x PCC vessels scheduled this week commencing tomorrow, this will increase Bledisloe yard utilization to 100%. Bledisloe wharf utilization is increasing for container operations from today with a container vessel currently working and another one due in later in the week.			
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are quiet but due to increase later in the week following the PCC discharge operation.			
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.			

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked

- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Thank you once again for your ongoing patience and support as we continue to work through the Terminal backlog and congestion.

Next update will be Monday 21st September 2020.