

Operational Update: Level 2.5

15th September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status
<p>Key points: 'Hansa Freyburg 2023/2024' is currently working at Bledisloe wharf. <u>Dry import containers</u> will be available via Multi Cargo R&D. <u>Import reefer containers</u> will be split between Multi Cargo and Fergusson: 20RF will be available via Multi Cargo R&D and 40RF will be available via Fergusson R&D. Please check PortConnect to ensure that your 40RF has been transferred to Fergusson yard before making VBS booking. Please contact Transport Co-ordinators for assistance.</p> <p>A couple of reminders:</p> <ul style="list-style-type: none"> • Anyone coming into the Road Office and / or using Automated lanes must be wearing appropriate PPE gear, this includes a mask if you are within 2 metres of another person. • If you have an export DG container to come into the port, please check POAL website prior to delivery to the port. This is to ensure you're your current VBS booking is still within the allowable receival time appropriate for your DG class. If you need to change your booking due to a change in vessel ETA, please contact Driver Assist Team for assistance.
Marine Services
All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations
<p>Berth windows and vessel schedules – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Toucan Hunter 070S' (NEASIA) & 'Brotonne Bridge 032S' (PANZ) • Arriving 15 September: 'APL Denver 361S' (CNS) • Arriving 17 September: 'Sagitta KE037A' (KEX), will be worked at Fergusson North <p>'Moana Chief 4233' (PACCOS) current ETA is Friday 18 September. 'Oluf Maersk 036N' (OC1) will omit Auckland. We will keep the website updated with the most current information.</p>

Labour supply - today we are operating with 3 cranes. We are now trying to manage labour supply basis of a 3 / 2 crane shift day/night respectively on a 24/7 basis until such time that we can reinstate berth windows.

Yard Capacity – yard capacity utilisation at Terminal approx. 108% and will continue to be under pressure due to heavy import discharges.

Road Services – Monday was a challenge for R&D operations. Yard congestion was the main contributor to the delays as we are currently stacking containers 3-high in the main yard and it takes straddles longer to access containers for delivery to trucks. As a result, average truck turn times have jumped up to 79 minutes. We continue to work with some of the larger Carriers to identify containers in more easily accessible locations in the yard to help speed up deliveries. In the past 24 hours we have delivered out just over 600 import containers via road and 164 import containers via rail.

Please see below demurrage LFD for various vessels that have been through the Terminal:

Vessel	Last Free Day	Last Free Time
XIN ZHANG ZHOU 613	15-09-2020	0600 16-09-2020
ANL EMORA 2023 (Multi Cargo)	15-09-2020	0600 16-09-2020
ANL EMORA 2023 (Fergusson)	17-09-2020	0600 18-09-2020
ATHENS GLORY 54	17-09-2020	0600 18-09-2020
CSL ATLANTIC 185	17-09-2020	0600 18-09-2020

R&D is running well at the moment. There is limited flexibility for last minute VBS bookings as well as late and early receivals. Driver Assist Team is helping transport companies with VBS bookings for fully cleared DG and reefer containers.

Productivity – still operating at lower productivity levels. The main impact is yard congestion. Due to the back to back nature of demand and tight labour supply our ability to complete housekeeping moves is restricted.

Rail Services – working well

Other –

Multi-Cargo Operations

Berth and Yard Capacity – Jellicoe berths will be 75% utilised throughout the week. Freyberg is currently at 50% but will be back to 100% utilisation with 2 bulk vessels discharging by the weekend.

Freyberg yard capacity is approx. 90% utilised. Jellicoe yard capacity is 60% utilised which will increase as we receive for vessels over the week. Bledisloe is currently 80% occupied with containers due to receive and load later this week. Utilisation will be at 100% by Friday.

We currently have 3 x PCC vessels scheduled this week commencing today, this will increase Bledisloe yard utilization to 100% towards the end of the week. Bledisloe wharf utilization is decreasing for container operations from today with a container vessel currently working.

Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are quiet but due to increase later in the week following the PCC discharge operation.

Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Thank you once again for your ongoing patience and support as we continue to work through the Terminal backlog and congestion.

Next update will be Wednesday 16th September 2020.