

# Operational Update: Level 2.5

14<sup>th</sup> September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> 'Hansa Freyburg 2023 / 2024' is currently working at Bledisloe wharf. <u>Dry import containers</u> will be available via Multi Cargo R&amp;D. <u>Import reefer containers</u> will be split between Multi Cargo and Fergusson: <b>20RF</b> will be available via Multi Cargo R&amp;D and <b>40RF</b> will be available via Fergusson R&amp;D. Please check PortConnect to ensure that your 40RF has been transferred to Fergusson yard before making VBS booking. Please contact Transport Co-ordinators for assistance.</p> <p>A couple of reminders:</p> <ul style="list-style-type: none"> <li>• Anyone coming into the Road Office and / or using Automated lanes must be wearing appropriate PPE gear, this includes a mask if you are within 2 metres of another person.</li> <li>• If you have an export DG container to come into the port, please check POAL <a href="#">website</a> prior to delivery to the port. This is to ensure you're your current VBS booking is still within the allowable receival time appropriate for your DG class. If you need to change your booking due to a change in vessel ETA, please contact Driver Assist Team for assistance.</li> </ul>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> 'CSL Atlantic 185' (NZS)</li> <li>• <b>Arriving later today:</b> 'Toucan Hunter 070S' (NEASIA) &amp; 'Brottonne Bridge 032S' (PANZ)</li> <li>• <b>Arriving 15 September:</b> 'APL DENVER 361S' (CNS), will be worked at Fergusson North</li> <li>• <b>Arriving 17 September:</b> 'Sagitta KE037A' (KEX), will be worked at Fergusson North</li> </ul> <p>'OLUF MAERSK 036N' (<b>OC1</b>) will omit Auckland. We will keep the <a href="#">website</a> updated with the most current information.</p>	

**Labour supply** - today we are operating with 3 cranes. We are now trying to manage labour supply basis of a 3 / 2 crane shift day/night respectively on a 24/7 basis until such time that we can reinstate berth windows.

**Yard Capacity** – yard capacity utilisation at Terminal approx. 116% and will continue to be under pressure due to heavy import discharges. This is now the key challenge for us as vessels are omitting Ports to make up lost schedule time and discharging other Ports containers for transshipment.

**Road Services** – R&D had a good run on Friday and continued to run well over the weekend. Overall, between Friday and Sunday we have delivered out 1335 import containers via road. Average truck turn times over the weekend have not exceeded 24 minutes. 225 import containers have been railed out over the same period.

Please see below demurrage LFD for various vessels that have been through the Terminal:

Vessel	Last Free Day	Last Free Time
NAVIOS MIAMI 1634	13-09-2020	0600 14-09-2020
XIN ZHANG ZHOU 613	15-09-2020	0600 16-09-2020
ANL EMORA 2023 (Multi Cargo discharge)	15-09-2020	0600 16-09-2020
ANL EMORA 2023 (Fergusson Discharge)	17-09-2020	0600 18-09-2020
ATHENS GLORY 54	17-09-2020	0600 18-09-2020

R&D is running well today. We are working with some of the larger Carriers to identify containers in more easily accessible locations in the yard to help speed up deliveries. Driver Assist Team is helping transport companies with VBS bookings for fully cleared DG and reefer containers.

If you have an export container that need to be delivered to the port after the cut off, please apply for Late Receipt approval through Customer Service Team.

**Productivity** – still operating at lower productivity levels. The main impact is yard congestion. Due to the back to back nature of demand and tight labour supply our ability to complete housekeeping moves is restricted.

**Rail Services** – working well

**Other** –

### Multi-Cargo Operations

**Berth and Yard Capacity** – Jellicoe berths will be 50% utilised throughout the week. Freyberg is currently at 100% with 2 bulk vessels discharging. Freyberg yard capacity is approx. 90% utilised. Jellicoe yard capacity is 60% utilised which will increase as we receive for vessels over the week. Bledisloe is currently has 50% occupied with containers due to receive and load later this week. Utilisation will be at 100% by Friday.

We currently have 3 x PCC vessels scheduled this week commencing tomorrow, this will increase Bledisloe yard utilization to 100%. Bledisloe wharf utilization is increasing for container operations from today with a container vessel currently working and another one due in later in the week.

**Road Services** - Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Vehicle deliveries are quiet but due to increase later in the week following the PCC discharge operation.

**Other** - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Thank you once again for your ongoing patience and support as we continue to work through the Terminal backlog and congestion.

Next update will be Tuesday 15<sup>th</sup> September 2020.