

Operational Update: Level 2.5

11th September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: ‘ANL Emora 2023’ (currently berthed at Bledisloe wharf) has been cleared to resume operations. She will complete her export load at Bledisloe by 1500 tomorrow Saturday 12 September with the remaining onboard operating crane and will then move to Fergusson to discharge the remainder of the import containers. Please check PortConnect to determine if your container has been discharged before obtaining a VBS booking.</p> <p>‘Hansa Freyburg 2023 / 2024’ will call at Multi Cargo (Bledisloe wharf). <u>Dry import containers</u> will be available via Multi Cargo R&D. <u>Import reefer containers</u> will be split between Multi Cargo and Fergusson: 20RF will be available via Multi Cargo R&D and 40RF will be available via Fergusson R&D. Please check PortConnect to ensure that your 40RF has been transferred to Fergusson yard before making VBS booking. Please contact Transport Co-ordinators for assistance</p> <p>The Pacifica vessel ‘Moana Chief’ is now displaying the receival time and export cut off time on POAL website and PortConnect website. Prior to this change it was showing <i>Refer to Line</i>.</p> <p>A couple of reminders:</p> <ul style="list-style-type: none"> • Anyone coming into the Road Office and / or using Automated lanes must be wearing appropriate PPE gear, this includes a mask if you are within 2 metres of another person. • If you have an export DG container to come into the port, please check POAL website prior to delivery to the port. This is to ensure you’re your current VBS booking is still within the allowable receival time appropriate for your DG class. If you need to change your booking due to a change in vessel ETA, please contact Driver Assist Team for assistance. 	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.</p> <p>Please see below the vessels scheduled to arrive over the weekend (note: this is an indication only and may change due to the current productivity levels):</p>	

- **Currently alongside and working:** 'Xin Zhang Zhou 039S' (CNS) & 'CSL Atlantic 185' (NZS)
- **Arriving Saturday 12 September:** 'Athens Glory KE036A' (KEX), will be worked at Fergusson North
- **Arriving Sunday 13 September:** 'Brotonne Bridge 032S' (PANZ)

We will keep the [website](#) updated with the most current information.

Labour supply - today we are operating with 3 cranes. We are in the process of establishing a roster that will allow a fixed number of cranes to operate night and day 24/7 for the next 2 weeks so that Lines can better evaluate schedule implications. This will be communicated to the Lines later today and take effect from Monday 14th September. Whilst we are now seeing more stability in staff attendance the focus remains on safety and managing hours of work and fatigue so that operations can remain consistent.

Yard Capacity – yard capacity utilisation at Terminal approx. 110% and will continue to be under pressure as we have heavy discharges off vessels towards the end of this week.

Road Services – as was advised in our last update, yesterday R&D operations have been impacted by reduced labour availability and congestion in the yard. As a result, average truck turn time has increased to 51 minutes. However, despite the challenges, in the last 24 hours we have delivered 694 import containers via road which is a significant improvement on previous days. 130 containers have been railed out.

Please see below demurrage LFD for various vessels that have been through the Terminal:

Vessel	Last Free Day	Last Free Time
KOTA LOCENG 131	12-09-2020	0600 13-09-2020
MSC BANU KE035R	11-09-2020	0600 12-09-2020
MOANA CHIEF 4231	11-09-2020	0600 12-09-2020
NAVIOS MIAMI 154S	13-09-2020	0600 14-09-2020

R&D is running well today. We are continuing to move containers from the M-Strad operated yard into the Automation yard to allow for road deliveries via the A-Strads. Today we have some flexibility for last-minute VBS bookings. Driver Assist Team is helping transport companies with VBS bookings for fully cleared DG and reefer containers. If you have an export container that need to be delivered to the port after the cut off, please apply for Late Reveal approval through Customer Service Team.

This weekend will be challenging with high volumes discharging into the terminal. It is important that the ability to facilitate 24/7 operations throughout the supply chain is maximised. Looking at the VBS pool, majority of VBS bookings have been picked up by the carriers. We will be regularly assessing our operations through the weekend and releasing extra slots where possible.

Productivity – still operating at lower productivity levels. The main impact is yard congestion. Due to the back to back nature of demand and tight labour supply our ability to complete housekeeping moves is restricted.

Rail Services – working well

Other –

Multi-Cargo Operations

Berth and Yard Capacity – Jellicoe berths will be 100% utilised throughout the weekend. Freyberg is currently discharging a bulk vessel and the triangle is currently empty.

Freyberg and Jellicoe yard will be 100% utilised over the weekend and into early next week. Bledisloe is currently 50% occupied with ANL Emora containers. Export units were set to load today however unforeseen delays may impact their dwell time. Some ANL Emora units for AKL discharge are still onboard, please check PortConnect for the position of containers to determine if your container has been discharged.

We currently have 1 x PCC vessel completing ops, Bledisloe yard utilization at 80%. Bledisloe wharf utilization is increasing as we have additional container receivals from today with a container vessel currently undertaking repairs.

Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are moderately busy following PCC discharges.

Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Thank you once again for your ongoing patience and support as we continue to work through the Terminal backlog and congestion.

Next update will be Monday 14th September 2020.