

Operational Update: Level 2.5

8th September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	<p>Key points: Please note that acceptance of import dechires to Link will remain suspended until berth windows are reinstated. We will continue to manage export empties based on agreed receival periods with our Yard Planning teams. As per usual we will liaise with Empty Carriers to meet vessel cut offs.</p> <p>A couple of reminders:</p> <ul style="list-style-type: none"> • Anyone coming into the Road Office and / or using Automated lanes must be wearing appropriate PPE gear, this includes a mask if you are within 2 metres of another person. • Imports off 'ANL EMORA 2023': <u>dry import containers</u> will be available via Multi Cargo R&D and <u>reefer import containers</u> will be available via Fergusson R&D. Please check PortConnect to ensure that your reefer has been transferred to Fergusson yard before making VBS booking. • If you have an export DG container to come into the port, please check POAL website prior to delivery to the port. This is to ensure you're your current VBS booking is still within the allowable receival time appropriate for your DG class. If you need to change your booking due to a change in vessel ETA, please contact Driver Assist Team for assistance.
Marine Services	All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations	<p>Berth windows and vessel schedules – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.</p> <p>Please see below the vessels scheduled to arrive over the weekend (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'MSC Banu KE035A' (KEX) is set to depart around midday & 'Moana Chief 4231' (PACCOS) this evening • Arriving today: 'Navios Miami 154S' (NEASIA) • Wednesday 9 September: 'Xin Zhang Zhou 039S' (CNS) <p>We will keep the website updated with the most current information.</p>
Labour supply	- today we are operating with 4 cranes.
Yard Capacity	– yard capacity at Terminal approx. 97% utilised and will increase as we have heavy discharges off vessels over the next few days.

Road Services – in the last 24 hours we have delivered just under 510 import containers via road and 159 containers have been railed out. Average truck turn times have been sitting around 48 minutes.

To assist with releasing some pressure off the industry, we have extended further demurrage free time for the following vessels:

Vessel	Last Free Day	Last Free Time
KOTA EKSPRES 031S	08-09-2020	0600 09-09-2020
MAERSK INNOSHIMA 034N	09-09-2020	0600 10-09-2020
KOTA LOCENG 131	12-09-2020	0600 13-09-2020

Please note HAZ Storage is not covered by these extensions, as these containers must be prioritised for delivery. If you have a DG import container that has no pending clearances, please URGENTLY contact Driver Assist Team for assistance.

R&D is running well this morning. Looking at the VBS pool, there are still VBS slots available through today (import and export). We are asking transport companies to utilise these to uplift fully cleared import containers, especially DG and active reefer containers. If you have an export container that needs to be delivered to the port after the cut off, please apply for Late Reveal approval through the Customer Service Team.

We will continue to move containers from the M-Strad operated yard into the Automation yard to allow for road deliveries via the A-Strads. This is about maximising capacity and minimising resourcing requirements.

We are continuing to use both manual and A-Strad truck grids.

Productivity – we are still operating under reduced productivity levels as a consequence of staff adjusting to the situation and yard congestion.

Rail Services – working well

Other –

Multi-Cargo Operations

Berth and Yard Capacity – Jellicoe berths will be 75% utilised throughout the week. Freyberg is currently 50% utilised with a bulk vessel working. Freyberg yard capacity is approx. 70% utilised, as we continue to receive for vessels. Jellicoe yard capacity is 60% utilised however will be filling up over the next few days.

We currently have 3 x PCC vessels scheduled this week commencing Weds, this will increase Bledisloe yard utilization to 90%. Bledisloe wharf utilization is increasing for container operations with a container vessel currently working.

Road Services - Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Vehicle deliveries are moderately busy following the two x PCC discharge operations from the weekend.

Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their

normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Thank you once again for your ongoing patience and support.

Next update will be Wednesday 9th September 2020.