

# Operational Update: Level 2.5

7<sup>th</sup> September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

<b>Overall status</b>	
<p><b>Key points:</b> We wish to advise that Fergusson Terminal operations (shipside and R&amp;D) will stop between 1145 and 1315 hours today to allow port staff to attend a live streamed funeral service for our fallen colleague. Driver Assist Team have been working with the transport companies to reallocate VBS bookings to a later time.</p> <p>We have had a number of staff sign offs (Stevedoring labour) throughout the weekend and today which is affecting vessel operations and schedules. It is still very challenging to lock down Terminal capability and performance, but this is the process we have to work our way through. We are hopeful that we will start to see terminal operating performance stabilising over the next 24-48 hours as colleagues bring closure to this challenging period.</p> <p>Friendly reminder that '<b>ANL EMORA 2023/2024</b>' will call at Multi Cargo (Bledisloe wharf). <u>Dry import containers</u> will be available via Multi Cargo R&amp;D. <u>Reefer import containers</u> will be available via Fergusson R&amp;D. Please check PortConnect to ensure that your reefer has been transferred to Fergusson yard before making VBS booking.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.</p> <p>Please see below the vessels scheduled to arrive over the weekend (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> 'MSC Banu KE035A' (KEX)</li> <li>• <b>Arriving today:</b> 'Moana Chief 4231' (PACCOS) operations will commence from 0700 tomorrow</li> <li>• <b>Tuesday 8 September:</b> 'Navios Miami 154S' (NEASIA)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> - today we are operating with 2 cranes. Night shift coverage is still a challenge.	

**Yard Capacity** – yard capacity at Terminal approx. 96% **utilised** and increasing as we have heavy discharges off the current shipping and vessels over the next few days.

**Road Services** – in the last 48 hours we have delivered just under 410 import containers via road and 98 containers have been railed out. Average truck turn times have been sitting around 21 minutes.

To assist with releasing some pressure off the industry, we have extended further demurrage free time for the following vessels:

Vessel	Last Free Day	Last Free Time
KOTA EKSPRES 031S	08-09-2020	0600 09-09-2020
MAERSK INNOSHIMA 034N	09-09-2020	0600 10-09-2020
KOTA LOCENG 131	12-09-2020	0600 13-09-2020

*Please note HAZ Storage is not covered by these extensions, as these containers must be prioritised for delivery. If you have a DG import container that has no pending clearances, please URGENTLY contact Driver Assist Team for assistance.*

Please note that that we are at capacity for VBS slots and will not be able to assist with the last-minute bookings. Driver Assist Team is assisting transport companies with VBS bookings for fully cleared DG and reefer containers. If you have an export container that needs to be delivered to the port after the cut off, please apply for Late Receipt approval through the Customer Service Team. Please note that we will only be able to accommodate requests for delivery in the late afternoon today.

We will continue to move containers from the M-Strad operated yard into the Automation yard to allow for road deliveries via the A-Strads. This is about maximising capacity and minimising resourcing requirements.

We are continuing to use both manual and A-Strad truck grids.

**Productivity** – we are still operating under reduced productivity levels as a consequence of staff adjusting to the situation and yard congestion.

**Rail Services** – working well

**Other** –

### Multi-Cargo Operations

**Berth and Yard Capacity** – Jellicoe berths are currently 80% utilised but emptying out during today with cargo loading for export however this will be replaced with cargo coming in for export later this week. Freyberg is 80% utilised with a bulk vessel working and cargo off the weekend vessel slowly leaving the yard by trucks. Freyberg yard capacity is approx. 90% utilised, with cargo from weekend vessels and we continue to receive for vessels. Jellicoe yard capacity is 60% utilised, increasing over the next few days.

We currently have 3 x PCC vessels scheduled this week commencing Weds, this will increase Bledisloe yard utilization to 90%. Bledisloe wharf utilization is increasing for container operations from today with a container vessel due to arrive this afternoon.

**Road Services** - Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Vehicle deliveries are moderately busy following the two x PCC discharge operations from the weekend.

**Other** - fortnightly COVID testing of high-risk workers is required.

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Thank you once again for your ongoing patience and support.

Next update will be Tuesday 8<sup>th</sup> September 2020.