

Operational Update: Level 2.5

3rd September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status
<p>Key points: We continue to experience delays at the Terminal due to sign offs last evening. This is a process we have to work through to build confidence and resilience amongst the team and can assure you we are working as quickly as possible and are very conscious of the impacts this is having to the flow of cargoes in/out of the market.</p> <p>We are in regular contact with the key stakeholder industry groups to keep them apprised of the situation which is a constantly changing picture. Please bear with us and we thank you for your understanding.</p> <p>Yard utilisation is below 100% for the first time since last week but the yard is still congested, and we haven't had a chance to do the housekeeping moves needed to make yard operations more efficient.</p> <p>To ease the pressure in the Terminal, 'ANL EMORA 2023/2024' will now call at Multi Cargo (Bledisloe wharf). Export deliveries for this vessel will be accepted through Tinley Street gate.</p>
Marine Services
All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations
<p>Berth windows and vessel schedules – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.</p> <p>Please see below the vessels scheduled to arrive in the next 48 hours (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: MP 'The Belichick KE030A' (KEX) & 'Kota Ekspress 031S' (PANZ) • Arriving tonight: 'Kota Loceng LCG131' (NZS/KIX) & Maersk Innoshima 034N' (OC1) • Sunday 6 September: 'MSC Banu KE035A' (KEX), 'Navios Miami 154S' (NEASIA) & 'Moana Chief 4231' (PACCOS) <p>We will keep the website updated with the most current information.</p>

Labour supply - Today we are operating with a maximum of 3 cranes. Night shift coverage continues to be a challenge for operations.

Yard Capacity – yard capacity at Terminal approx. 98% **utilised** and increasing as we have heavy discharges off the current shipping and vessels over the next few days.

Road Services – we had a reasonably good run during the daytime, however encountered delays late in the evening going into early hours of Thursday morning. This was due to the reduced number of staff able to work and the heavily congested yard. In the last 24 hours we have delivered just over 360 import containers via road and 135 containers have been railed out. Average truck turn times have been sitting around 60 minutes.

To assist with releasing some pressure to the industry, we have extended further demurrage free time for the following vessels:

Vessel	Last Free Day	Last Free Time
SAFMARINE MULANJE 031S	04-09-2020	0600 05-09-2020
CONSTANTINOS P 313S	04-09-2020	0600 05-09-2020
TIANJIN BRIDGE 141	05-09-2020	0600 06-09-2020

Please note HAZ Storage is not covered by these extensions, as these containers must be prioritised for delivery. If you have a DG import container that has no pending clearances, please URGENTLY contact Driver Assist Team for assistance.

We are at capacity for VBS slots and will not be able to assist with last-minute bookings. Driver Assist Team is helping transport companies with VBS bookings for fully cleared DG and reefer containers. If you have an export container that needs to be delivered to the port after the cut off, please apply for Late Receipt approval through Customer Service Team. We will only be able to accommodate requests for delivery in the late afternoon today.

We are working with some of the larger Carriers to identify containers in more easily accessible locations in the yard to help speed up deliveries and will continue to move containers from the M-Strad operated yard into the Automation yard to allow for road deliveries via the A-Strads. This is about maximising capacity and minimising resourcing requirements.

We are continuing to use both manual and A-Strad truck grids.

Productivity – we are still operating under reduced productivity levels as a consequence of staff adjusting to the situation and yard congestion.

Rail Services – working well

Other –

Multi-Cargo Operations

Berth and Yard Capacity – Jellicoe berths will be 75% utilised throughout the rest of the week. Freyberg is currently 50% utilised with a bulk vessel on FD. Freyberg yard capacity is approx. 90% utilised, as we continue to receive for 2 vessels. Jellicoe yard capacity is 80% utilised. Tomorrow will see a slight increase in available capacity due to today's vessel loading operations.

Two PCC vessels are scheduled to arrive tomorrow which will increase Bledisloe yard utilization to 40%. Bledisloe Wharf will also see a container vessel next week, which will see available yard capacity utilised for container operations from today.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Minimal vehicle deliveries today however expected to increase this weekend following the two PCC discharge operations tomorrow.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met. If you work on or around foreign vessels, please ensure to undertake a COVID-19 re-test prior to midnight Sunday 6 September.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Next update will be Friday 4th September 2020.