

# Operational Update: Level 3

## 19th August 2020

========

<del></del>						
Normal or		Service degraded,		Service severely		
nearly normal		some delays		degraded, major delays		

#### **Overall status**

**Key points:** Overall, port and terminal operations working as expected given late vessels, yard congestion and weather conditions.

#### **Marine Services**

All shifts covered. Pilot times may alter, but generally running to schedule.

## **Container Terminal Operations**

**Berth windows and vessel schedules** – Please continue to monitor POAL <u>website</u> for latest updates. Please note vessel arrivals are being affected by delays at other Ports.

'Seaspan Fraser 083S' (**NEASIA**) and 'Kota Lihat LIH165' (**CNS/ANZEX**) are running late however will be arriving within their respective proforma windows.

'MP THE BELCHICK KE030A' **(KEX)** ETA has moved back to Tuesday 25 August. This will be a combined South & North bound call. 'Hansa Freyberg 2021' this week's **ANL TTS** service vessel is running late, arriving off window on Monday 24 August. Arrival of 'TIANJIN BRIDGE 141' **(NZS/KIX)** had been further delayed. New ETA is Saturday 29 August.

'Olivia Maersk' (OC1) will omit Auckland next Tuesday 25<sup>th</sup> August.

Labour supply - still meeting demand.

Yard Capacity – yard capacity at Terminal approx. 85%.

**Road Services** – good day for R&D operations yesterday. In the last 24 hours we have delivered 861 import containers via road and 137 containers have been railed out. Average truck turn times have been sitting around 38 minutes. This is an improvement from 54 minutes the day before. Despite strong winds and heavy rain R&D operations are running well today.

We are continuing to use both manual and A-Strad truck grids.

**Productivity** – working well

Rail Services – working well

Other – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely.	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg available berth capacity is at 50%, Jellicoe at 75%. Freyberg available yard capacity is at approx. 20% while we are continuing to receive for 3 vessels. At Jellicoe we are still receiving for 4 ships and are at about 50% capacity. PCC berth capacity at MC will be at 100% by tomorrow morning. Yard capacity for cars is currently at 30% and decreasing with multiple vessel calls this week.	
<b>Road Services</b> - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Car transporters are working to deliver the heavy volumes.	
Other –	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to <a href="mailto:CustomerServiceC@poal.co.nz">CustomerServiceC@poal.co.nz</a> The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email <a href="mailto:driverassist@poal.co.nz">driverassist@poal.co.nz</a>.

### Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on <a href="www.covid19.govt.nz">www.covid19.govt.nz</a> or the Unite Against Covid social media channels

Next update Thursday 20th August 2020.