

Operational Update: Level 3

18th August 2020

=====

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status	
<p>Key points: As per NZ Government instruction, the Auckland region continues to operate under Level 3 lockdown until midnight Wednesday 26th August 2020.</p> <p>Anyone coming into the Road Office must wear appropriate PPE and adhere to social distancing rules. We need your help to keep the port open. Ensure your staff know how to protect themselves from infection. If any of your staff are sick or displaying any symptoms, please ensure they do not come to the port.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Please continue to monitor POAL website for latest updates. Please note vessel arrivals are being affected by delays at other Ports.</p> <p>‘Seaspan Fraser 083S’ (NEASIA) and ‘Kota Lihat LIH165’ (CNS/ANZEX) are running late however will be arriving within their respective proforma windows.</p> <p>‘MP THE BELCHICK KE030A’ (KEX) ETA has moved back to Tuesday 25 August. This will be making a combined South & North bound call into Auckland. ‘Hansa Freyberg 2021’ this week’s ANL TTS service vessel is running late, arriving off window on Monday 24 August. ‘TIANJIN BRIDGE 141’ (NZS/KIX) was delayed in Asia and will be arriving well off its window on Thursday 27 August.</p> <p>‘Olivia Maersk’ (OC1) will omit Auckland next Tuesday 25th August.</p>	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 107% . Please expect delays to truck turn times and limitations in our ability to provide any additional VBS slots.	
Road Services – yesterday was another challenging day for R&D operations. In the last 24 hours we have delivered 740 import containers via road and 164 containers have been railed out. Average truck turn times	

have been affected by congestion in the main yard and have been sitting around 54 minutes. As of this morning, R&D operations are still heavy due to high yard utilisation.	
We are continuing to use both manual and A-Strad truck grids.	
Productivity – working well	
Rail Services – working well	
Other – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely.	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg 0% berth availability, Jellicoe 50%. Freyberg yard availability currently 30% capacity available, Jellicoe yard capacity has about 40% available. Yard capacity for cars is currently at 20% and decreasing with multiple vessel calls this week	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Car transporters are working to deliver the heavy volumes.	
Other – COVID testing continues onsite, please continue to be considerate of all port users.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Next update Wednesday 19th August 2020.