

# Operational Update: Level 3

12<sup>th</sup> August 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points: As per NZ Government instruction, the Auckland region will move to Level 3 lockdown conditions from midday Wednesday 12<sup>th</sup> August until midnight Friday 14<sup>th</sup> August 2020.</b></p> <p>POAL port wide operations will continue as per 'business as usual' however we are reinstating some of the protocols and controls back into our operations throughout today which may have an impact on normal operations, especially during shift changeovers.</p> <p>It remains critical for the supply chain that freight continues to move, otherwise we quickly run the risk of congesting our yard and productivity will decline to a point that we seriously restrict our operations.</p> <p>We have successfully managed operations together and kept freight flowing during Level 4 lockdown. We know by working together we can achieve results.</p> <p>We will provide a further update each day, however appreciating that businesses are having to managing the short notice period things will be fluid over the next 24 hours and will provide Operational updates when needed.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – There are a number of vessels due that are late arriving compared to their proforma windows. Please continue to monitor POAL website for latest updates. <a href="http://www.poal.co.nz">www.poal.co.nz</a></p> <p>'Northern Guild (<b>CNS/ANZEX</b>) is only arriving early Saturday 15<sup>th</sup> August, 'Tejas KE032A' (<b>KEX</b>) is making a combined South &amp; North bound call now arriving midday Friday 14<sup>th</sup> August which is off window. She will be working at Fergusson North. 'NYK Furano 068S' (<b>NEASIA</b>) is running late and will</p>	

<p>arrive off window on Sunday 16<sup>th</sup> August. Most likely this visit will be discharge only. This week's <b>ANL TTS</b> service vessel 'ANL Emora 2021' is running late and is expected to arrive late afternoon on Monday 17<sup>th</sup> August.</p> <p>The delay to some of these services may assist in clearing existing imports from the yard.</p>	
<p><b>Labour supply</b> - still meeting demand. There may be delays to shift changeovers as we go back to creating Team bubbles.</p>	
<p><b>Yard Capacity</b> – yard capacity at Terminal approx. <b>80%</b> this morning which is a good improvement over yesterday.</p>	
<p><b>Road Services</b> – it has remained busy on the road throughout the night and this morning. Road activity is flowing.</p> <p>It is important that <u>all Drivers</u> follow the 2m distancing rules, ensure to wear PPE gear (especially face masks) and we are reinstating limiting the road office to 1 driver at a time. We have security guards on site to assist and guide.</p> <p>Please note for the empty gate we will retain a Stevedore assisting with communicating of the truck visit information, so drivers do not need to leave their truck.</p> <p>In the last 24 hours we have delivered 920 import containers via road and 163 containers have been railed out. We are continuing to use both manual and A-Strad truck grids.</p>	
<p><b>Productivity</b> – working well</p>	
<p><b>Rail Services</b> – working well</p>	
<p><b>Other</b> – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely.</p>	
<p><b>Multi-Cargo Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Freyberg berth capacity is 50% with FD occupied through to Wednesday 19<sup>th</sup> August. Yard capacity at Freyberg is approx. 40% but will reduce further as export bulk receipt starts Monday week. Jellicoe wharf has ongoing receipts for weekend's conventional vessels. Jellicoe yard capacity is at 50% but will decrease further from today down to 20% by Friday. PCC Ops continue with multiple vessels over the next few days. PCC yard capacity is at 30% but will decrease further from today down to 10% by Saturday.</p>	
<p><b>Road Services</b> - Container and PCC transporters are the primary trucks today. Heavy Bulk truck volumes from Wednesday.</p>	
<p><b>Other</b> – Multi-Cargo procedures reverted to COVID-level 3. Contractors, truck driver, on wharf operators etc to ensure social distancing and PPE is exercised on site. Operations continue uninterrupted.</p>	

### Friendly reminders:

A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone

number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

The Gate Ops team will be working throughout this period on site with some working from home. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Next update Wednesday 13th August 2020.