

Operational Update:

11th August 2020

=====

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status	
<p>Key points: Based on vessel exchanges over the weekend import demand appears strong. We are however unsure how long the demand profile will continue. This is having an impact to yard utilisation being high impacting on productivity.</p> <p>We suspect as a consequence of the market uncertainty that volumes will remain patchy with peaky demand, making it difficult to plan. In addition to import volumes being strong at present Lines are also under pressure to evacuate empties back to China and other parts of Asia to meet the growing 3rd QTR export peak.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Vessel schedules remain volatile due to a combination of industrial and congestion delays in Australia but also weather so please be prepared for ongoing changes to schedules and cargo availability.</p> <p>‘Tejas KE032A’ (KEX) is making a combined South & North bound call arriving on Thursday 13th August which is off window. She will be working at Fergusson North. ‘NYK Furano 068S’ (NEASIA) is running late and will arrive off window on Sunday 16th August. Most likely this visit will be discharge only. This week’s ANL TTS service vessel ‘ANL Emora 2021’ is running late and is expected to arrive on Monday 17th August.</p> <p>All other main services are running on time this week.</p>	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 113% this morning. This is due to heavy import flows but also building export empties for evacuation. Consequently, yard moves and truck productivity is low.	
Road Services – another challenging weekend for R&D, however we delivered just over 860 import containers via road and 204 import	

containers via rail. Average truck turn times have not exceeded 25 minutes over the weekend.	
In the last 24 hours we have delivered 786 import containers via road and 163 containers have been railed out. Average truck turn times have been affected by congestion in the main yard and have been sitting around 53 minutes. As of this morning, R&D operations are still heavy due to high yard utilisation.	
We are continuing to use both manual and A-Strad truck grids.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berth capacity is 50% with FD occupied through to Wednesday 19th, yard capacity at Freyberg is approx. 40% but will reduce further as bulk receipt starts Monday week. Jellicoe wharf has ongoing receipts for weekend conventional vessels. Jellicoe yard capacity is at 50% but will decrease further from today. Containers coming through the exchange early outside receipt times are adding pressure to space availability. PCC Ops continue with multiple vessels over the next few days. PCC yard capacity is at 10% but is expected to decrease further from today.	
Road Services - Container and PCC transporters are the primary trucks today. Heavy Bulk trucks volumes from Wednesday.	
Other – Nothing further to report.	

Friendly reminders:

A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update Thursday 13th August 2020.