

# Operational Update:

23<sup>rd</sup> July 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<b>Key points:</b> Overall, port and terminal operations have been working well.	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Vessel schedules are very volatile at present due to weather and delays at other Ports.</p> <p>‘Jackson Bay 307’ (<b>ANZEX/CNS</b>) ETA has moved to 26<sup>th</sup> July. She is yet to be cleared by MPI to enter New Zealand waters so this ETA might change again. Please continue to closely monitor arrival times via our <a href="#">website</a>. ‘ANL Emora 2019’ (ANL TTS) ETA has been confirmed on 28<sup>th</sup> July.</p> <p>As was advised in our previous updates, the upcoming weekend and next week will be extremely challenging. Given the back-to-back demand on the berth for the next 10 days with some services running late, as well as large vessel exchanges, the Terminal will be under resource and capacity pressures throughout next week. Expect delays to truck turn times and limitations in our ability to provide any additional VBS slots.</p> <p>To ease congestion Carriers should target as much to clear off the port in the weekend and discuss with importers timely pre-clearances and options for deliveries outside normal business hours. Please contact Transport Coordinators if you require assistance with uplifting DG Import containers or operating reefers that have no pending clearances.</p>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 86% this morning.	
<b>Road Services</b> – R&D has been running well this week. Since our last update on Tuesday, average truck turn times on the main truck grid have not exceeded 25 minutes. Overall, we have delivered 1198 import containers via road and 153 import containers via rail.	

We are continuing to use both manual and A-Strad truck grids.	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	
<b>Other</b> – nothing to add	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Freyberg berth capacity is 50% currently with continued bulk discharge ops on Sat, Jellicoe berth will be 50% utilised from today and increasing to 90% over this weekend again with multiple conventional vessel visits. Jellicoe/ Freyberg yard capacity is at approx. 60% available and receiving cargo for upcoming vessels. PCC yard capacity is at approx. 40% with the Salome and Tokyo Car currently discharging expected to utilise majority of yard capacity by the end of today. Another two vessels inbound this weekend which will utilise any cleared space	
<b>Road Services</b> - Container and Breakbulk R&D is fairly busy across Jellicoe and will continue to increase for R&D throughout the weekend. PCC R&D will be steady this weekend and early into next week.	
<b>Other</b> – Nothing further to report.	

#### Friendly reminders:

A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update Tuesday 28<sup>th</sup> July 2020.