

Operational Update:

21st July 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
Key points: Overall, port and terminal operations have been working well.	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Vessel schedules are very volatile at present due to weather and delays at other Ports.</p> <p>‘MSC Banu KE029A’ (KEX) ETA is 22nd July at 0500. Please note that this is a combined call that encompasses South & North bound voyages. ‘Kota Loceng LCG129’ (NZS/KIX) has confirmed ETA on 22nd July at 2100. ‘Jackson Bay 307’ (ANZEX/CNS) ETA currently remains on 25th July.</p> <p>Looking ahead to the next weekend (July 25th-26th), it is shaping up as being extremely challenging. With large vessel exchanges and ships running late, the Terminal will be under resource and capacity pressures throughout next week. Expect delays to truck turn times and limitations in our ability to provide any additional VBS slots.</p> <p>To ease congestion Carriers should target as much to clear off the port in the weekend and discuss with importers timely pre-clearances and options for deliveries outside normal business hours. Please contact Transport Co-ordinators if you require assistance with uplifting DG Import containers or operating reefers that have no pending clearances.</p>	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 83% this morning.	
Road Services – we had a good run over the weekend at the main truck grid delivering out just over 720 import containers and averaging 21 minutes in truck turn times. 264 import containers have been railed out over the same period.	

In the last 24 hours we have delivered 680 import containers via road and 144 more containers have been railed out. As of this morning, R&D operations are running well.	
We are continuing to use both manual and A-Strad truck grids.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berth capacity is 50% with current bulk discharge ops continuing till Thursday. Jellicoe berth will be 50% utilised from Thursday and increasing to 90% over this weekend again with multiple conventional vessel visits. Jellicoe / Freyberg yard capacity is at approx. 50% available and receiving cargo for upcoming vessels. PCC yard capacity is at about 90% with two vessels due in tomorrow expected to utilise to the majority of available yard space.	
Road Services - Container and Breakbulk R&D is fairly busy across Jellicoe / Freyberg and will continue to increase for R&D throughout the weekend. Car transporters are expected to be busy later this week with three PCC vessels due in.	
Other – Nothing further to report.	

Friendly reminders:

A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update Thursday 23rd July 2020.