

# COVID-19 Level 1 Operational Update:

25<sup>th</sup> June 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Port and Terminal Operations have been working well, although it was very challenging last evening due to severe weather conditions.</p> <p>Some Carriers suffered lengthy delays working through the A-Strad grids due to a raft of different issues which we sincerely regret and apologise and will follow up with those affected individually.</p> <p>There will be an outage planned to XPS between 7pm and 8.45pm on Saturday 27<sup>th</sup> June which will affect Terminal and Multi-cargo operations. Please note we will manage VBS bookings accordingly and no vessels are planned to be alongside at the terminal during this period so impact should be limited.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<b>Berth windows and vessel schedules</b> – A number of vessels calling this weekend are off window and late. ('MSC Aditi' and ANL TTZ 'Hansa Offenburg' due Sunday, later arrival of NZS/KIX vessel 'OEL Bandrinath' on Sunday and CNS/ANZEX vessel 'Northern Guild' not due until next Tuesday/Wednesday). Please continue to closely monitor vessel arrival details via POAL website <a href="http://www.poal.co.nz">www.poal.co.nz</a>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 74% this morning.	
<b>Road Services</b> – road has been operating well, with the exception of last night. Over 650 import containers moved off in the last 24 hours and 800+ export containers via main grid and Link. Average turn times last 48 hours has been approx. 19 minutes (excludes A-Strad grids). Support	

staff will be at the Pre-gate Kiosks in the main truck grid for the next 2 weeks assisting drivers to refresh importance of correctly recording truck configurations and door directions – especially for A-Strad operations which will be a standardised process when we fully roll out Automation in the coming months. Please wherever possible maximise opportunities to move imports off Port over the weekend to relieve pressure early next week.	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	
<b>Other</b> – nothing to add	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Freyberg berth capacity is full, with both berths occupied for the next couple of days. Freyberg yard is full of scrap metal export to be loaded at FB from today. Bulk discharge ops commence today on FD. Yard capacity at Freyberg is approx. 50%. Jellicoe wharf has ongoing receivals for this weekend’s conventional vessels. Jellicoe yard capacity is at 60% but will decrease over the next couple of days with fluctuating capacity through the weekend and early next week. MC has another PCC vessel discharging today at Captain Cook wharf, available capacity is currently 55% but this will reduce to near 0% once the ‘Morning Midas’ has completed. Import Container/BBK deliveries continue on Bledisloe North from the weekend conventional vessel visit at B3. High utilisation expected across multi-cargo.	
<b>Road Services</b> - Container transporters and bulk trucks are the primary trucks today. Increased volumes of Vehicle Transporters will continue uplifting their PCC cargo through to early next week.	
<b>Other</b> – Nothing further to report.	
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**Friendly reminders:**

A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can now be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work remain unchanged: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update Tuesday 30<sup>th</sup> June 2020.