

COVID-19 Level 1 Operational Update:

15th June 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points:</p> <p>It is with deep sadness we advise that Sandy Gibson, former Ports of Auckland leader and General Manager of Axis Intermodal until his retirement in 2005, passed away on Friday. He was a genuinely good guy who was known for his calmness under pressure, his immense knowledge of the industry and his supportive and respectful character. He was a significant figure in the Ports of Auckland history, well-liked by customers, port stakeholders, colleagues and employees. His funeral will be held at 'Purewa Cemetery' at 2pm this Friday 19th June 2020. In honour of his memory we are flying our flags at half-mast. RIP Sandy</p> <p>Thank you to those who completed our brief survey regarding future COVID-19 updates from the Port. Based on that feedback we will send out this format update Tuesday/Thursday of each week. Given today's update, our next will be sent on Thursday 18th June 2020.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Vessel operations have run well throughout the weekend. There is congestion building from mid-week onwards with a number of services running late. Of note, "OC1 service" call cancelled this week for Auckland and for rest of June, CNS/ANZEX vessel "Bellavia" due 17th June and "MSC Aditi" due Sunday. Please continue to closely monitor vessel arrival details via POAL website www.poal.co.nz</p>	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 81% this morning.	

Road Services – road operating well with 20-minute average truck turn times over the weekend. We are continuing to deliver and receive containers through the A-Strad grids for ongoing trial vessel operations. Over 500 import containers collected over the weekend. We still urge carriers to maximise opportunities to move imports off port during the weekend and evenings please.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berth capacity is 50% with bulk discharge ops on Freyberg East. Yard capacity at Freyberg is 70%. Jellicoe wharf has receivals commencing for conventional vessels later in the week and in addition bulk cement discharge on Jellicoe West commences Tuesday. Jellicoe yard capacity is at 40%. Bledisloe will have several PCC vessels this week which will see the available capacity fully utilised by Thursday/Friday.	
Road Services - Container transporters are the primary trucks today. This week will see an increase in Vehicle Transporters uplifting their cargo from Tuesday morning.	
Other – Nothing further to report.	
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Friendly reminders:

Port support services will progressively return from 15th June onwards. Until further notice all enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can now be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work remain unchanged: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Text 2 Queue is now operating in main truck grid as well as Empty Gate and should limit need for drivers to queue in Road office.

We will revert to a twice weekly update (Tuesday/Thursday) with next update being Thursday 18th June 2020.