

COVID-19 Lockdown Operational Update:

8th June 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Terminal and Port operations working well. Container Terminal yard capacity utilisation high after the weekend. Please note changes to some vessel arrivals.</p> <p>As NZ potentially heads to Level 1, we would appreciate your feedback as to the value, future content and frequency of these POAL Port wide updates. We'd be grateful for 5 minutes of your time to complete the attached survey as per this link: https://surveyhero.com/c/17de9135 The survey will close off at 1700 hours Thursday 11th June. Thanks</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – Vessel operations all running as planned. Please note Maersk OC1 Service vessel calls omitting POAL throughout June and early July. Next weekend's CNS/ANZEX vessel is running late "Bellavia" and will only arrive 17 th June. Please continue to closely monitor vessel arrival details via POAL website www.poal.co.nz	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 97% this morning with over 2,400 laden import containers in the yard, excluding FN yard due to Automation. Few import collections and some export deliveries expected through A-Strad grids this week.	
Road Services – road continuing to operate well. Just under 1,000 import units uplifted over the weekend between road and rail – road was around 770 units. Turn times around 20 minutes on average over the weekend. Text-2-Queue is working and has been implemented for the Empty Gate as of this morning. We will have staff on hand to assist drivers for the next several days. Thanks again to all with this change in process. All day slots	

have been released, if we get the opportunity to increase VBS slots we will depending upon vessels working.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berth capacity is 100% today. Available yard capacity at Freyberg is around 40%. Jellicoe berth capacity is 40% and yard capacity is about 20%. Car yard capacity is approx. 40% with the Cattleya Ace completing discharge today. All vehicles should be cleared off the wharf by early next week.	
Road Services - Container and Breakbulk R&D is steady today. Bulk truck movements are limited to sand transport only and car transporters will be servicing POAL all day.	
Other – COVID-19 controls remain the same under alert level 2, please continue to maintain social distancing, trace close contacts and don PPE where required.	
Other – Nothing further to report.	

Friendly reminders:

Port support services will continue to work remotely during Level 2 for a period of time. Until further notice all enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can now be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work remain unchanged: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Text 2 Queue is now operating in main truck grid as well as Empty Gate and should limit need for drivers to queue in Road office. If there is however a queue, please remember we allow two drivers at a time into the Fergusson Road Office. Drivers MUST always please maintain 2 metres apart if waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms as per our tariff with effect from 1st June 2020 with the tiered demurrage rates per day.

Next update Wednesday 10th June 2020.

Enjoy your week and thank you in anticipation for completing the survey!