

COVID-19 Lockdown Operational Update:

5th June 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
Key points: Terminal and Port operations working well.	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – Vessel operations all running as planned. Please note Maersk OC1 Service vessel calls will be omitting POAL throughout June and early July due to changes to the network to accommodate one vessel that has been affected. MSC Banu delayed from this week into early next week. Please continue to closely monitor vessel arrival details via POAL website www.poal.co.nz	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 75% this morning, excluding FN yard due to Automation.	
Road Services – road operating well with turn times around 19 minutes over the last 48-hour period. Text-2-Queue is working, thank you to all with this change in process. We will be rolling out Text 2 Queue for the empty gate from Monday 8 th June. We urge all Carriers to please continue to maximise import collection opportunities over the weekend to ensure we release pressure on Monday daytime.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berth capacity is 100% today however is fully occupied Saturday with container and fruit operations. Available yard capacity at Freyberg is around 40%. Jellicoe berth capacity	

is approx. 30% and yard capacity is also approx. Bledisloe will be at about 50% after the 'Hoegh London' discharges today, filling up tomorrow. All vehicles should be cleared off the wharf by early next week.	
Road Services - Container and Breakbulk R&D is steady today. Bulk truck movements continue to be busy through Freyberg. PCC trucking has increased today.	
Other – COVID-19 controls remain the same under alert level 2, please continue to maintain social distancing, trace close contacts and don PPE where required.	
Other – Nothing further to report.	

Friendly reminders:

Port support services will continue to work remotely during Level 2 for a period of time. Until further notice all enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can now be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work remain unchanged: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: We allow two drivers at a time into the Fergusson Road Office. Drivers MUST always please maintain 2 metres apart if waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms revert to our original tariff structure with effect from 1st June 2020 with the tiered demurrage rates per day.

Next update Monday 8th June 2020.

Enjoy your weekend!