

COVID-19 Lockdown Operational Update:

12th May 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Port operations running well – although yard utilisation in the terminal is at high level and will be for the next few days.</p> <p>Now that Government has confirmed moving to Level 2 from Thursday 14th May, fundamentally nothing will change in terms of the protocols we have had in place through Levels 4 and 3 when visiting the Port. We remain committed to protecting the safety and well being of all our staff and which includes restricting visitors to the Port and any contractors must have completed their Contractors Permits before entry.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – Vessel operations all running as planned. ANZEX/CNS vessel late again this weekend and due next Sunday 17 th as opposed to 15 th May. Some vessel schedules are expected to change later in the week so please continue to closely monitor vessel arrival details via POAL website www.poal.co.nz	
Labour supply - still meeting demand, team are working well.	
Yard Capacity – yard capacity at Terminal approx. 75% this morning. With the ongoing import collections this should improve over the next 24 hours. We will have vessel bunching again this weekend, especially Sunday into Monday so please ensure to maximise import collections over the weekend.	
Road Services – road has been performing well. Over 600 import containers moved off the Terminal in the last 24 hours and truck turn times averaging approx. 26 minutes. Efforts being made to release some additional slots today but will be dependent upon completing the current	

vessel and yard preparations. Please continue to focus on evening slot VBS opportunities.	
Productivity – working well	
Rail Services - working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Bulk Vessel operations started today on Freyberg. Available yard capacity at Freyberg is around 50% but expected to decrease significantly with a lot of bulk import and export cargo being handled. Jellicoe yard capacity is currently around 30%, consisting mainly of receivals for vessels due to load later this week. Bledisloe North is being utilised for upcoming container vessel this week also. Available Car yard capacity is approx. 60%.	
Road Services - Container and Breakbulk R&D is steady today. Bulk truck movements are very busy through Freyberg.	
Other – nothing today.	
Other – COVID-19 controls remain the same and POAL continue to require full compliance.	

Friendly reminders:

Port support services are working remotely during Level 3 and into Level 2. For Customer Services: All enquiries should be directed to CustomerServiceC@poal.co.nz. Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU. Whilst we are still all operating under constrained circumstances with Level 3, we will extend these demurrage terms to the 31st May 2020. Please note, this excludes Hazardous and active Reefer import containers where the standard tariff charges apply and VBS slots will be prioritised via drivers assist.

The LINK remains closed to empty import de hires only.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene. **Our access protocols have not changed for Level 3. Access Permit controls are required for all contractors. If in doubt, please ensure to engage with the POAL party whom you would be reporting to before attempting to enter the Port.**