

COVID-19 Lockdown Operational Update:

4th May 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Port operations all good and operating in the GREEN!</p> <p>There have been repeated efforts by the industry (NRC) and POAL to bring some sense to AT's decision to cone the front entrance of Tamaki Dr and coming off The Strand. They have done this to supposedly protect pedestrians and cyclists for social distancing and yet they are creating far more concerning risks for trucks and unnecessary congestion. For the trucking community please be extra careful when entering and exiting Fergusson Terminal. Drivers have been doing a great job to manage this risk but please be extra vigilant.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Vessel operations working and no ships on berth until this evening. We have a busy period from mid-week with late arriving Kota Lembah (NZS/KIX Service) from Wednesday and 2 late arriving MSC vessels (Aditi and Genova) with the usual JKN/NE Asia Service on Friday including ANL TTZ and a bigger exchange on NZS/KIX vessel on Sunday due to last weeks blanked sailing. ANZEX/CNS vessel no due until Monday. Please continue to closely monitor via POAL website www.poal.co.nz</p>	
Labour supply - still meeting demand, team are working well.	
<p>Yard Capacity – Yard capacity at Terminal approx. 57% this morning. We are also starting to hand back some of the north terminal yard capacity to the Automation team as the project restarts. We will be focussed on reducing any yard utilisation over the next 2 days to ensure we keep on top of demand for the rest of the week.</p>	
Road Services – road operating well. Approx. 250 odd import containers removed from the Terminal over the weekend. We have tried to provide	

more capacity today but were limited due to road constraints on The Strand. Truck turn times over the weekend and up until this morning under 20 mins. We would ask Carriers to already start planning for a big weekend ahead and identifying where you can capitalise on weekend and night-time collections/VBS capacity.	
Productivity – working well	
Rail Services - working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Berth capacity is at 70%. Container and breakbulk available yard capacity approx. 70%, this will reduce as receivals commence for weekend vessels. Available Yard capacity for cars is at 95%, vehicles onsite are primarily transshipment.	
Road Services - Container and Breakbulk R&D is steady today. There are very few car and bulk truck movements.	
Other – please remember distancing protocols.	
Other – nothing today	

Friendly reminders:

Port support services are working remotely during Level 3. For Customer Services: All enquiries should be directed to CustomerServiceC@poal.co.nz. Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU. Whilst we are still all operating under constrained circumstances with Level 3, we will extend these demurrage terms to the 31st May 2020.

The LINK remains closed to empty import de hires only.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene. **Our access protocols have not changed for Level 3. Access Permit controls are required for all contractors, who have not accessed the Port during Level 4. Please ensure to engage with the POAL party whom you would be reporting to before attempting to enter the Port.**