

# COVID-19 Lockdown Operational Update:

30 April 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

<b>Overall status</b>	
<p><b>Key points:</b> Port operations continuing to operate well and in the GREEN!</p> <p>We are continuing to work with and bring some sensibility with Auckland Transport (AT) to correct the lane closures they have implemented outside of the Port at Fergusson Terminal supposedly in the interests of helping to manage social distancing for pedestrians and cyclists. Meantime, truck drivers please be extra careful around this area when accessing the Port.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<b>Berth windows and vessel schedules</b> – Vessels working well and looking good for the remainder of the week. Weekend will be busy with late arriving MSC vessel on Saturday working at FN, ANZEX/CNS vessel not due until Sunday and NZS/KIX vessel ‘blanked sailing’ Sun/Monday. Please continue to closely monitor via POAL website <a href="http://www.poal.co.nz">www.poal.co.nz</a>	
<b>Labour supply</b> - still meeting demand, team are working well.	
<b>Yard Capacity</b> – Yard capacity at Terminal in good position. 52% with approx. 511 laden import containers in the yard. A number of exports and export empties brought into the terminal over the last 24 hours.	
<b>Road Services</b> – road operating well. Truck turn times in the last 24 hours remained low. A reminder to all companies to continue to please focus on moving containers off port outside the standard VBS demand periods of 0600-1600 Monday-Wednesday daytime periods. Weekends and evenings have ample VBS capacity.	
<b>Productivity</b> – working well	
<b>Rail Services</b> - working well	
<b>Other</b> – nothing to add	

<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Jellicoe / Freyberg available yard capacity is at approx. 70% with Shed space at 20% available. Yard capacity for cars is currently at 50% and increasing.	
<b>Road Services</b> - Container and Breakbulk R&D will continue to be steady for both receivals and deliveries, this is beginning to ease. Car transporters are steadily delivering Tuesday's imports.	
<b>Other</b> – please remember distancing protocols.	
<b>Other</b> – nothing today	

**Friendly reminders:**

Port support services are working remotely during the lock down. For Customer Services: All enquiries should be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU. Whilst we are still all operating under constrained circumstances with Level 3, we will extend these demurrage terms to the 31<sup>st</sup> May 2020.

The LINK is closed to empty de hires.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene. **Our access protocols have not changed for Level 3. Access Permit controls are required for all contractors, who have not accessed the Port during Level 4. Please ensure to engage with the POAL party whom you would be reporting to before attempting to enter the Port.**