

COVID-19 Lockdown Operational Update:

15 April 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: The Port is operating well, and we appreciate the ongoing focus in uplifting imports from the Port.</p> <p>We have a big import weekend ahead in the Terminal with over 4,500 laden import units expected to be discharging between Friday and Monday. It is therefore vitally important that we reduce yard utilisation ahead of this weekend and Carriers are planning maximum effort to uplift containers over the weekend.</p> <p>A reminder: Some Lines appear to be targeting empty evacuations over this weekend's ships with empties already being delivered. Empty container carriers please ensure to adhere to the agreed delivery times and trucks reporting to the Fergusson Terminal truck grid, please manage your arrivals for your VBS slots in a timely manner to reduce truck grid congestion.</p> <p>Ongoing focus remains on long standing import containers. We are starting to see a trend of some units not moving and sitting beyond 7 days. ALL Shipping Companies, please continue to address with your customers – there are external storage solutions available in the market and at a lower cost than keeping units at the Port. If these are non-essential goods, these containers can and must move to off-site locations. We are grateful for your assistance to comply.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – Some vessel arrivals are delayed towards the end of this week which will cause congestion. Pacifica, ANL Transtas, ANZEX/CNS and KEX are all late. ANZEX/CNS	

is not arriving until Monday 20 th April which will mean that the yard will be heavily congested affecting road deliveries and productivity through Monday and Tuesday. Please continue to closely monitor via POAL website www.poal.co.nz as schedules could change.	
Labour supply - still meeting demand, team are working well.	
Yard Capacity – Yard capacity utilisation sitting at approx. 52% this morning. Yard is clearing nicely, and we need to continue to reduce ahead of a heavy weekend demand.	
Road Services – road is operating well; turn times averaged approx. 25 minutes yesterday and we moved just over 700 units off the Terminal. Carriers please start planning for coverage over this weekend to maximise the opportunities to relieve pressure for the start of next week.	
Productivity – working optimally relative to staff resource	
Rail Services - working well	
Other – Heavy import weekend with late ships is going to place a lot of pressure on operations at the start of next week. Please plan!	
Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe has no conventional vessels until this weekend. Container / Breakbulk yard capacity is at approx. 50%. Today we will be continuing to deliver Imports from the long weekend vessels and receive exports for this weekend’s vessels. Freyberg FD currently has the ‘Southampton Star’ discharging fruit. We are expecting a quiet week for PCC vessels, with our next vessel ETA Sunday 19th. Car yard capacity is currently 20% utilisation but decreasing to an empty yard before the next vessel.	
Road Services - Container and Breakbulk R&D expected to be busy today receiving Exports. Car transporters uplifted over 1500 units yesterday (excellent result, thank you!) We are expecting further deliveries today but R&D will naturally slow from tomorrow.	
Other – nothing today	
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Friendly reminders:

Port support services are working remotely during the lock down. For Customer Services: All enquiries should be directed to CustomerServiceC@poal.co.nz. Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden,

demurrage is now a flat daily rate of \$70 per TEU, effective from 26 March until 26 April 2020.

The LINK is closed to empty de hires.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene.