

# Late Receival Process

## Container Terminal

In order for vessel operations to run efficiently, export containers need to be physically on the wharf prior to the vessel cut off. If containers arrive after cut-off there can be delays to the planning process and this results in the need to re-sequence the vessel's load as late receivals are subsequently cleared for export.

To ensure we are able to manage the flow of load information to the shipping lines' Central Planners and to enable us to sequence the vessel's exchange in the most optimal manner, any containers arriving after the vessel cut-off have to be carefully managed. Where there are extenuating circumstances, a Late Receival may be approved.

There is a management fee for processing Late Receival applications, please refer to our tariff on our Port of Auckland website for the current charges. The charges apply to FCL Export units approved for delivery to Fergusson Terminal after vessel cut-off time by truck.

To ensure that your Late Receival requests are processed in a timely manner, please follow the guidelines below:

- > Request for Late Receival approval must be submitted before vessel cut-off (for vessel cut-off times please refer to [POAL website](#));
- > A completed Late Receival application form has been received by Customer Service; Late Receival requests will not be considered without a fully completed form; When emailing the form please copy in your trucking company into the email.
- > The form must be submitted during Customer Service working hours to allow for timely processing:
  - 0800 and 1800 hours Monday to Friday
- > The Late Receival fee is applicable on a 'per container basis'.
- > Prior to submitting your Late Receival application to Customer Service please ensure that:
  - Export container is pre-advised;
  - CEDO is cleared (if going deep-sea).

If you need to apply for late receival after vessel cut off, this will be classified as an "Urgent Late Receival" and the charge will be \$300.00

#### Notes:

- > DMV (Direct to/from motor vehicle) Hazardous containers are exempt from this process. Pre-advice and arrangements for delivery still apply. Contact Customer Service for details.
- > POAL accepts no responsibility if your container(s) is not loaded due to Line Operator's decision.
- > In cases where a container cannot be loaded on the nominated vessel, the container can be re-delivered to the exporter or re-booked on another vessel. Re-delivery and/or storage fees may apply. Please refer to the POAL [Price Schedule here](#).

For further information contact:

Customer Service

P: 09 348 5100 ext. 1

E: [customerservicec@poal.co.nz](mailto:customerservicec@poal.co.nz)